

ELEGANT

FURNITURE & LIGHTING™

Three-layer lamp body assembly and installation manual

2500G48L3C



Thank you for choosing our product(s).

Our Company is actively involved in every step of the production.

Our product(s) are designed to be utilized for every application that graces your home or business.

We pride ourselves in providing the most prompt and courtesy service to all of the valued customers.

Please find the enclosed detailed instruction and read carefully for proper installation.

If you have any questions, please contact the retailer Where the purchased was made.

SAFETY

Warning: MAKE SURE THE ELECTRICITY TO THE WIRES YOU ARE WORKING ON IS SHUT OFF. BY EITHER REMOVING THE FUSE OR TURNING OFF THE CIRCUIT BREAKER.

CAUTION

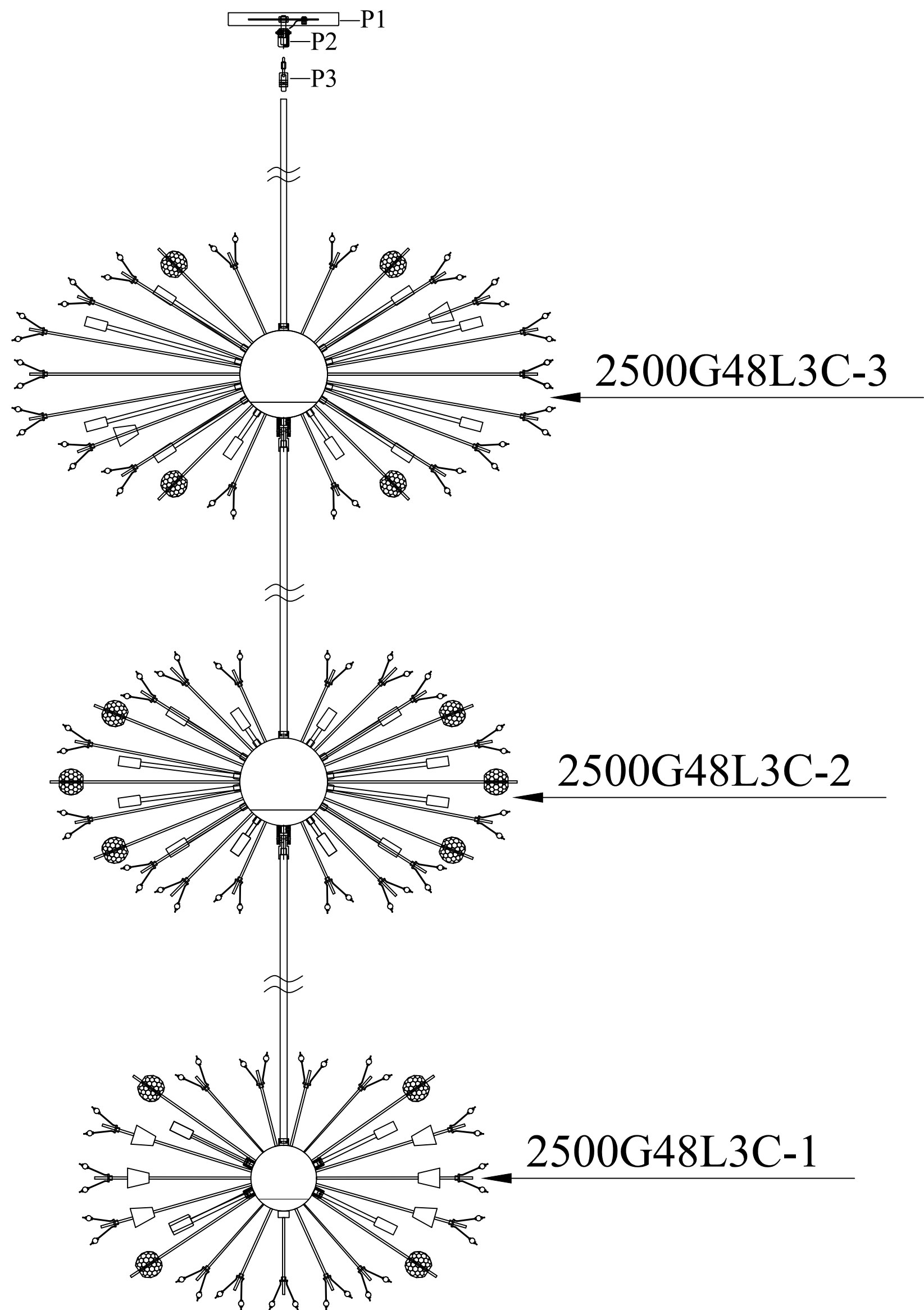
- Before assembling the lighting fixture, please read all instructions carefully.
- All frame & crystal components are fragile, please handle with care.
- Required supply circuit : 110 - 130V/60Hz
- Labeled wires are “L” for live wire, “N” for neutral wire, “E” for ground wire.
- Never install fixture on damp ceiling, the room should be dry and well ventilated
- All electrical components must be installed by a licensed electrician and in accordance with the National Electrical Code and the appropriate local electrical codes.

Unpack the Package

Please open the box carefully and check all the items are inside the box. If you have any installation, assembling and missing parts questions.

where you purchase from and any other relevant information ready, our customer service team will provide comprehensive and worry free service to our valued customers.

Frame Assembly Diagram

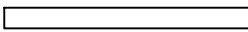
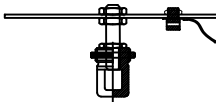
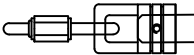
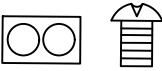
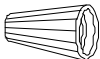
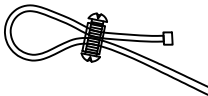
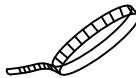
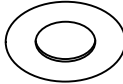
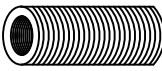


2500G48L3C

Step 1

Please check the parts list to ensure you are not missing any parts.

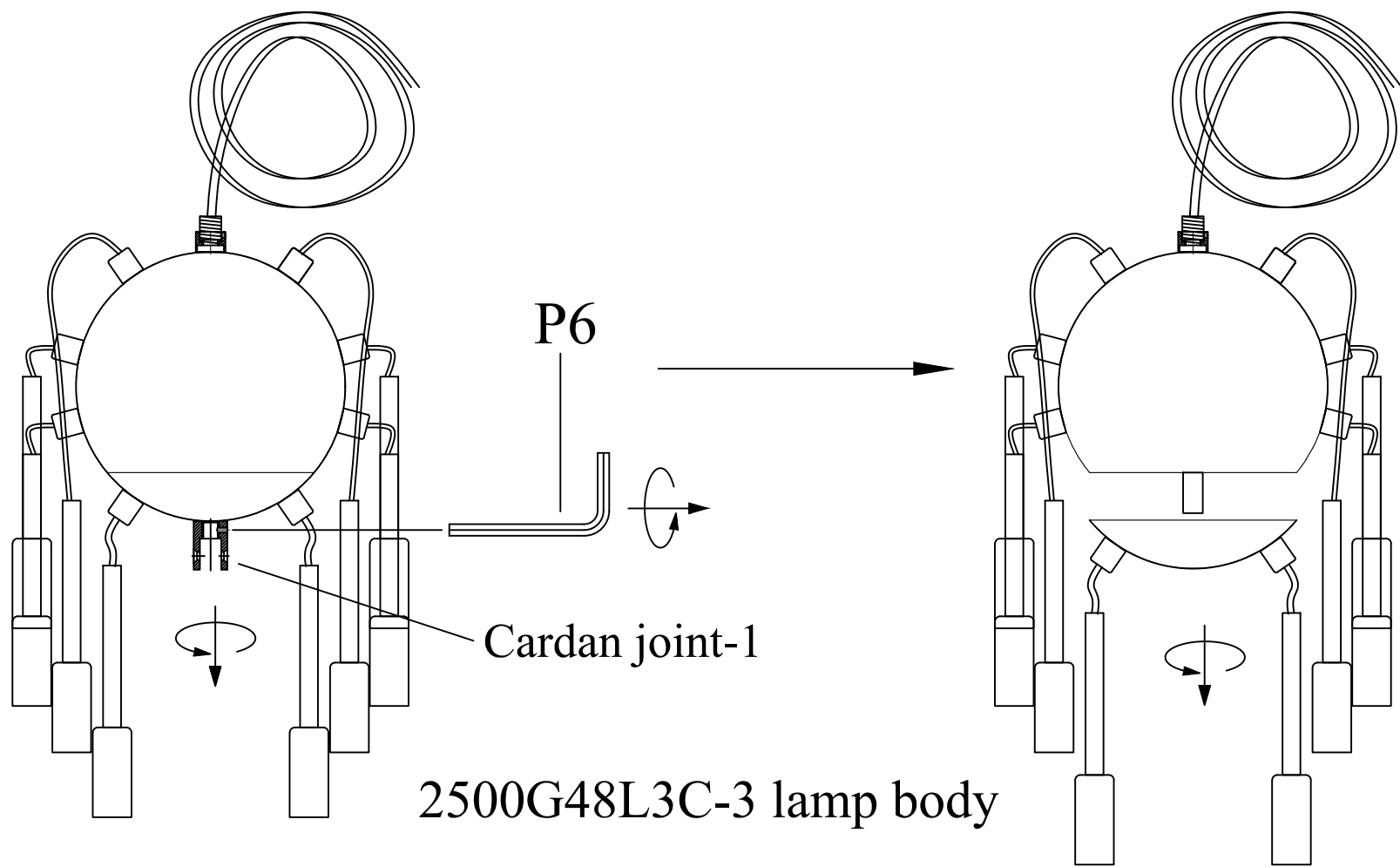
Assemble three layer lamp body parts list

Parts Number	Part	Picture	Description	Qty
P-2500G48L3C-P1	P1		Canopy ($\phi 11.8''$)	1
P-2500G48L3C-P2	P2		Mounting bracket ($\phi 7.5''$)	1
P-2500G48L3C-P3	P3		Bucket ring+Activity buckle	1
P-2500G48L3C-P4	P4		Mounting bracket screw	4
P-2500G48L3C-P5	P5		Safety device+screw	4
P-2500G48L3C-P6	P6		M4 Spanner	8
P-2500G48L3C-P7	P7		The Junction Caps	6
P-2500G48L3C-P8	P8		Steel wire	1
P-2500G48L3C-P9	P9		Cardan joint-2	4
P-2500G48L3C-P10	P10		Cable tie	2
P-2500G48L3C-Z1	Z1		$\phi 1.7''$ Circular gasket	2
P-2500G48L3C-Z2	Z2		$\frac{5}{8}''$ Hexagon nut	3
P-2500G48L3C-Z3	Z3		$\frac{5}{8}''$ Threaded rod (L12")	1
P-2500G48L3C-Z4	Z4		Heavy duty hickey (L2") ($\frac{5}{8}''$ and $\frac{1}{4}-18''$)	1
P-2500G48L3C-Z5	Z5		$\frac{1}{4}-18''$ Hexagon nut	3
P-2500G48L3C-Z6	Z6		$\frac{1}{4}-18''$ Threaded rod (L3.14")	1

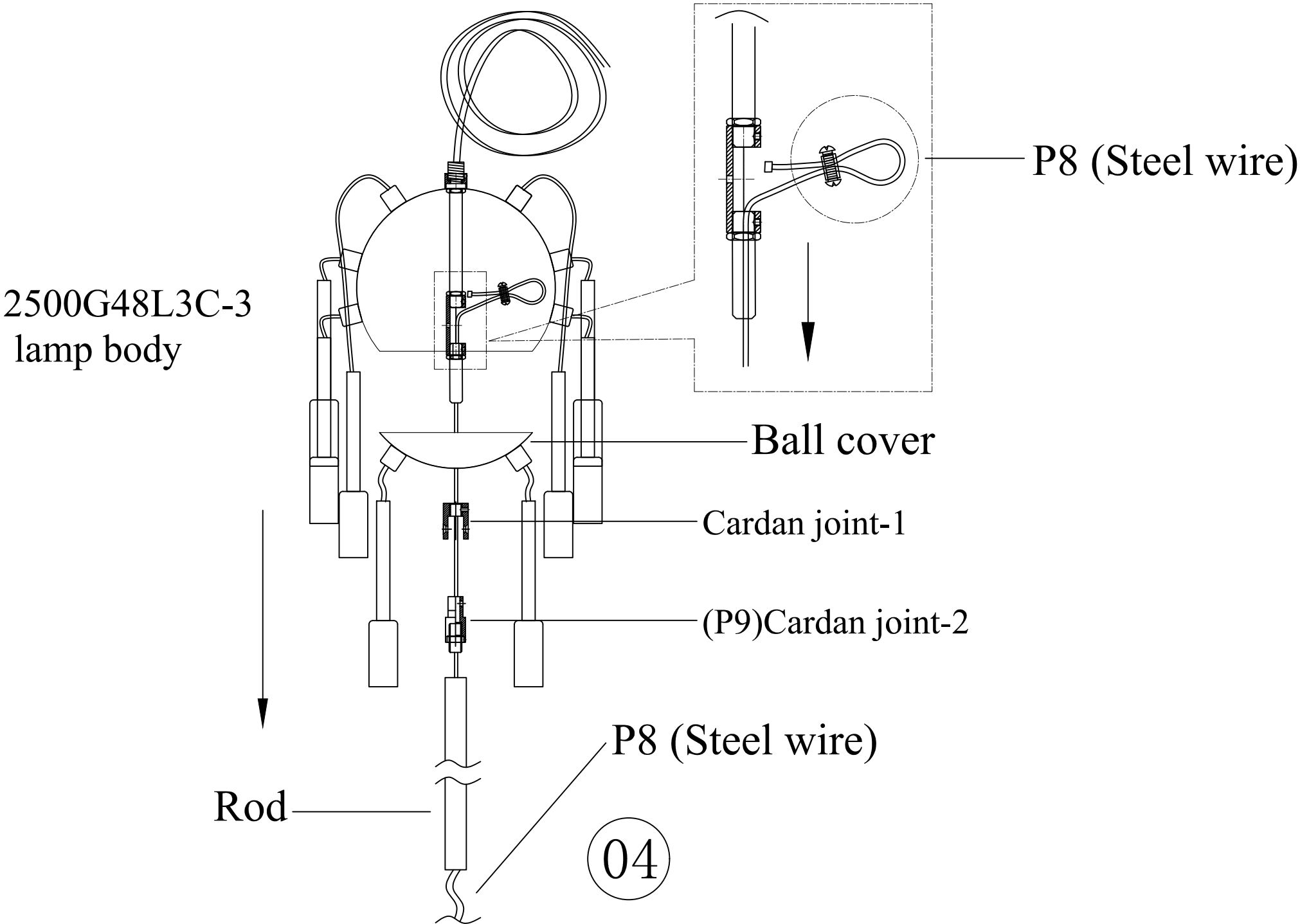
2500G48L3C

Step 2 Find a large workbench and follow these steps to assemble the lamp body

- ① :Take out the 2500G48L3C-3 lamp body, and use P6 to twist off the screw on the Cardan joint-1 to open the ball cover.

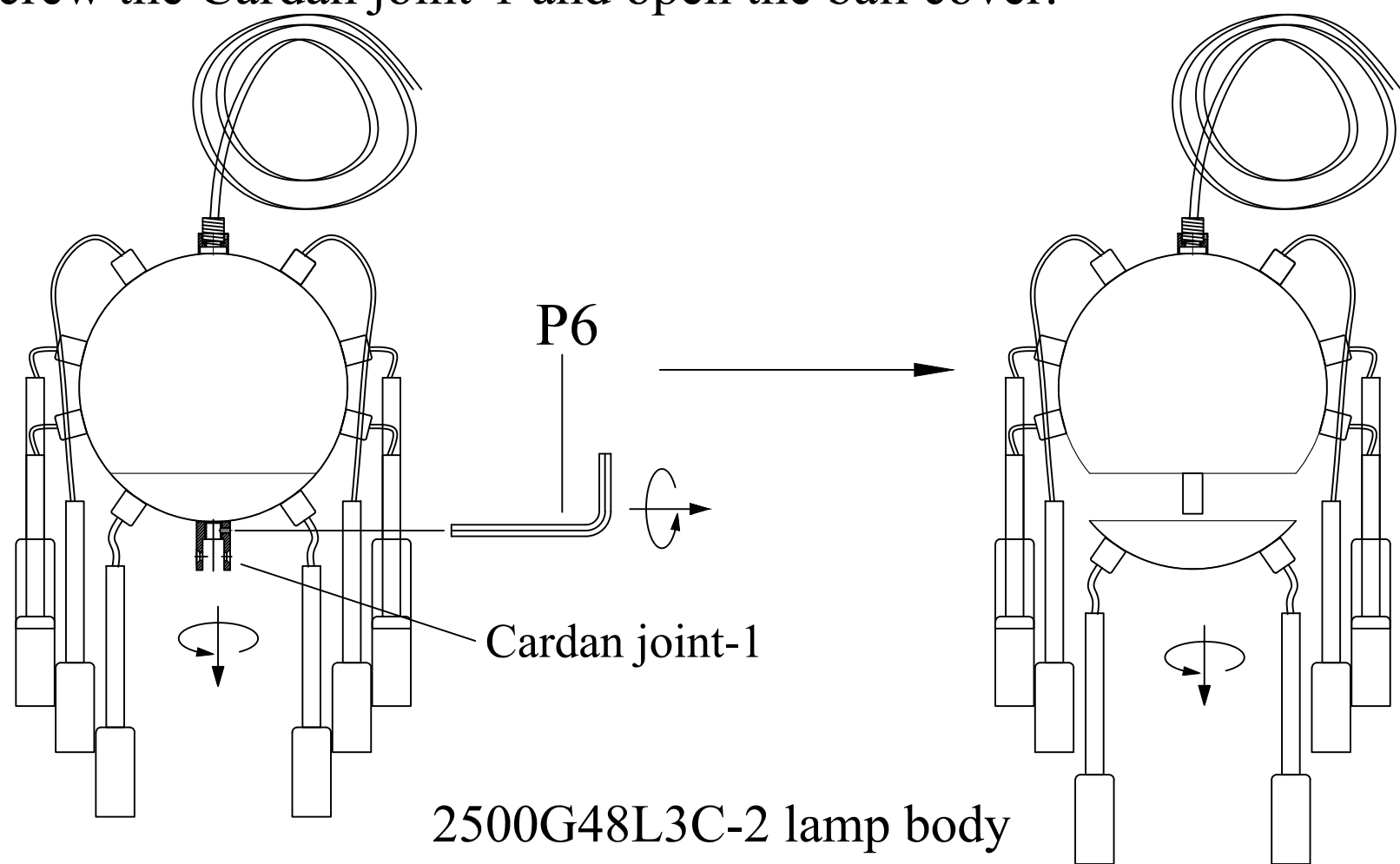


- ② :As shown in the below picture, pass the P8 (steel wire) through the inside of the lamp body and then through the ball cover, Cardan joint-1, Cardan joint-2 and rod in turn.(Rod length please adjust according to your own desired length)

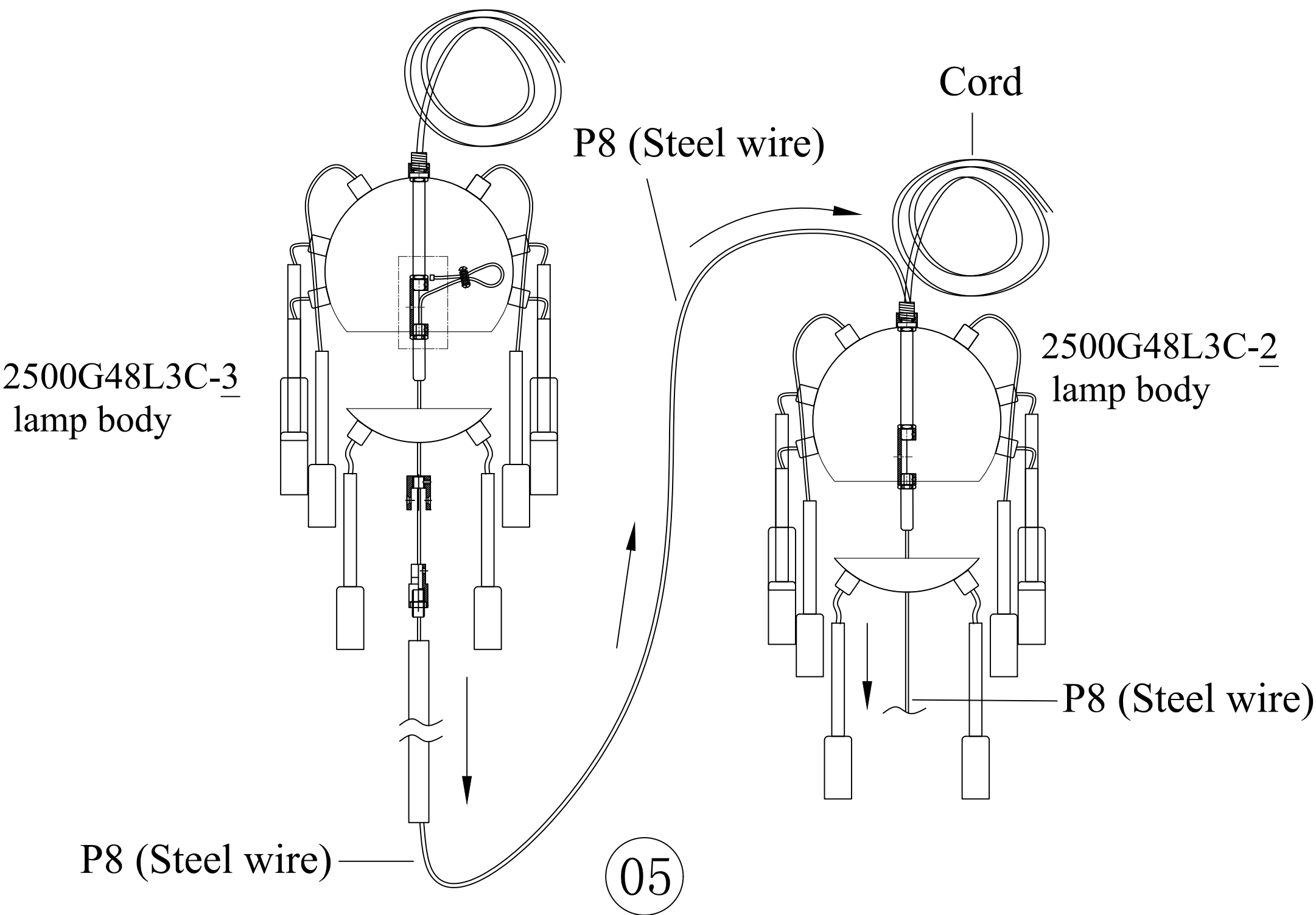


2500G48L3C

- ③ :Take out the 2500G48L3C-2 lamp body, and use the P6(M4 Spanner) to unscrew the Cardan joint-1 and open the ball cover.

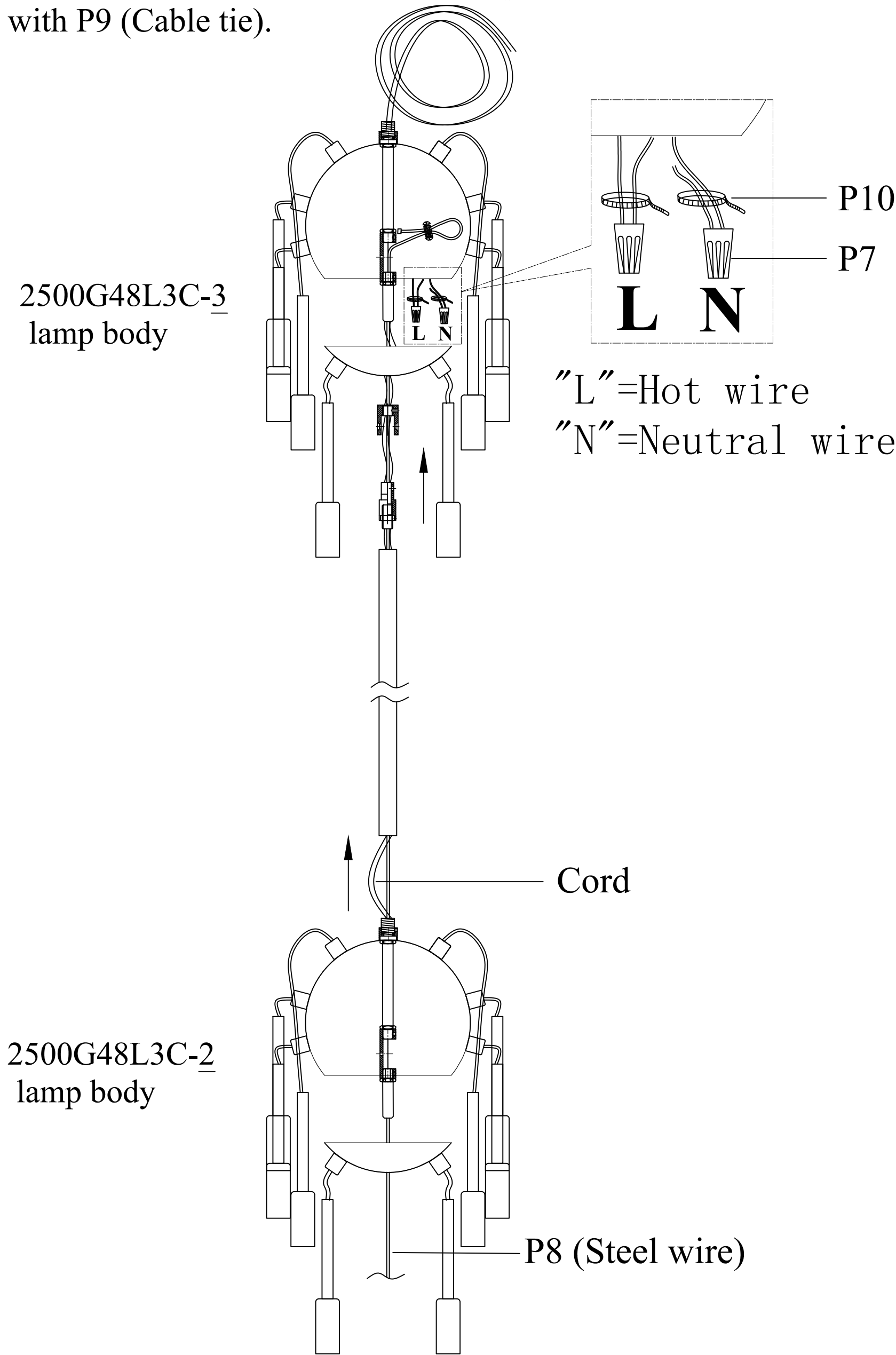


- ④:Thread the P8(steel wire) through the 2500G48L3C-2 lamp body until it passes through the ball cover as shown below.



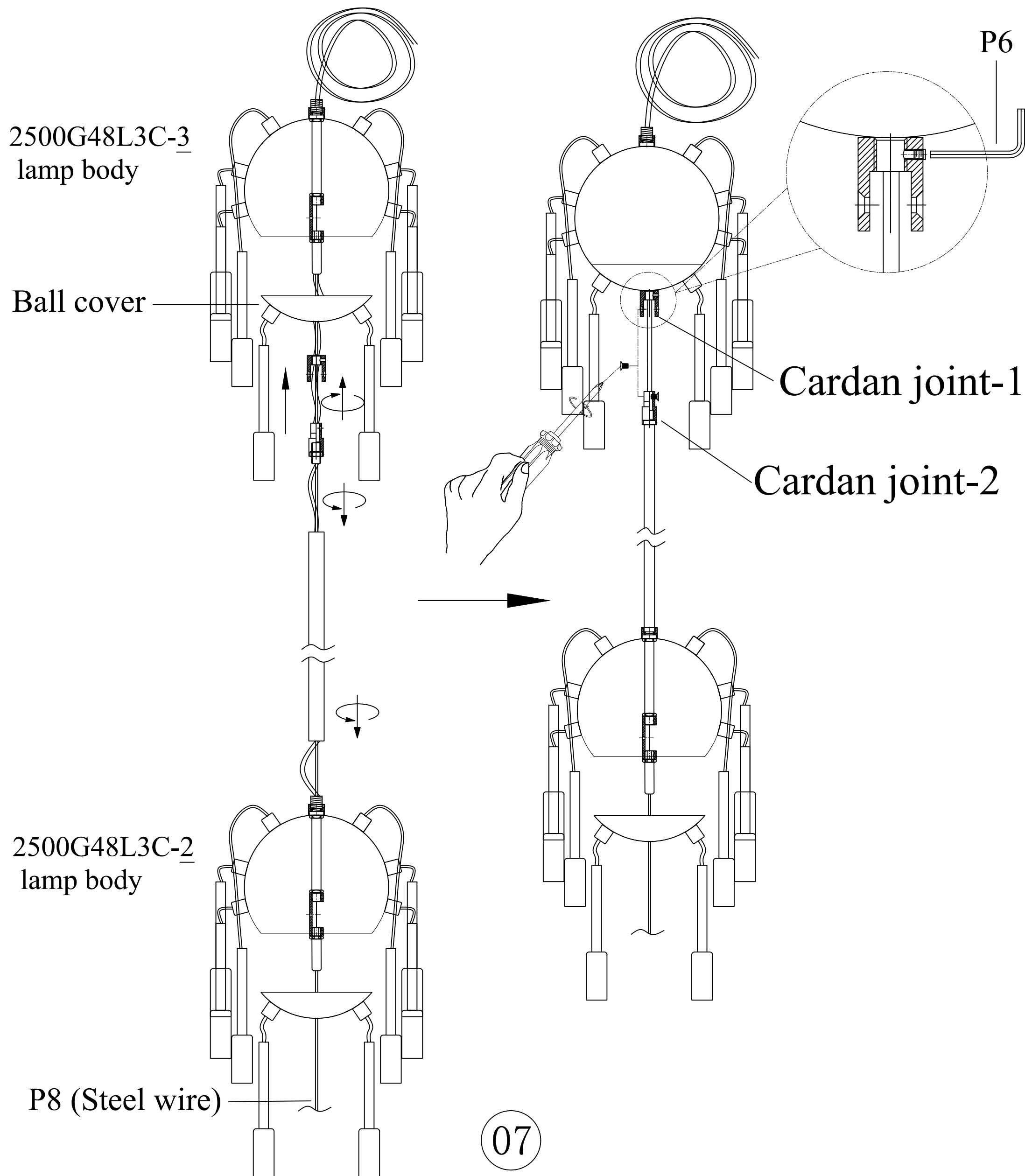
2500G48L3C

- ⑤:Pass the cord of the 2500G48L3C-2 lamp body into the 2500G48L3C-3 lamp body as shown in the below figure. Find the wiring cover in the lamp body, connect the cords of the two lamp bodies together, and then tie the two cords tightly with P9 (Cable tie).



2500G48L3C

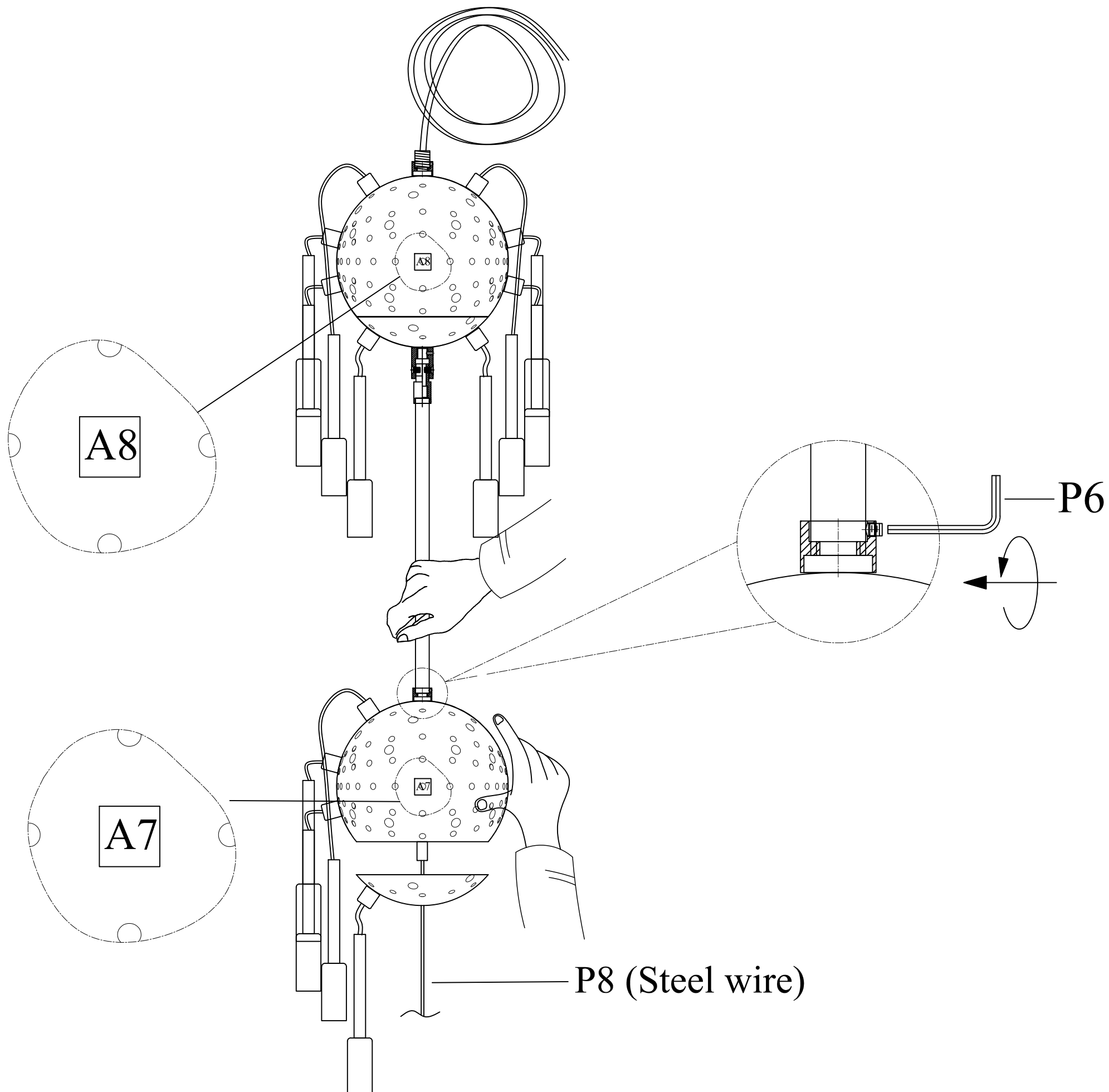
⑥: Tighten the ball cover with the Cardan joint 1, then tighten the screws in the upper hole of the Cardan joint 1 with the (P6)M4 wrench. Slowly plug the excess wire into the 2500G48L3C-3 lamp body, and finally connect the Cardan joint-1 and Cardan joint-2 with 2 screws (for safety, all the teeth of the screws need to be twisted in).



2500G48L3C

⑦ :Method of adjusting the lamp body:

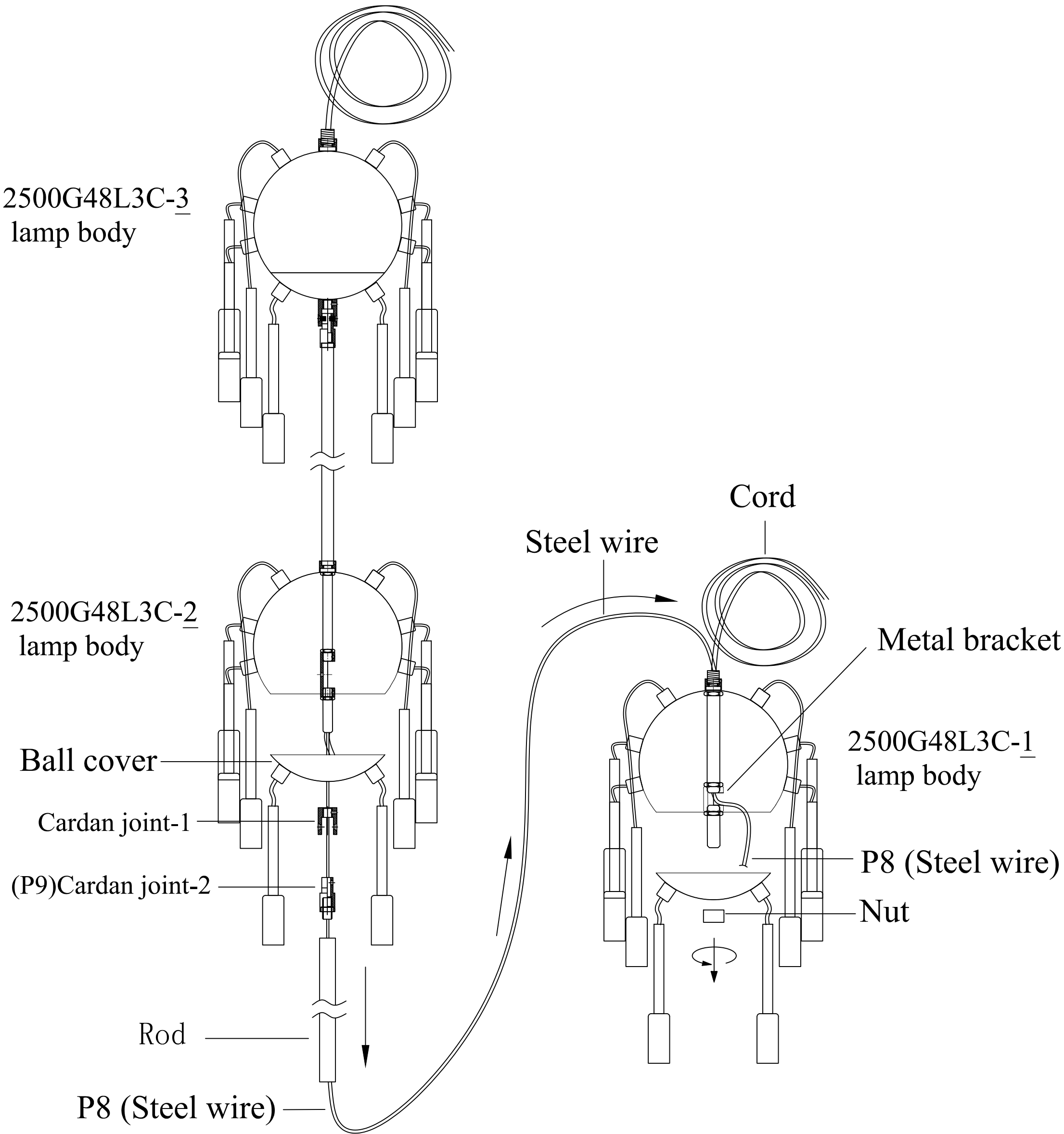
1. Hold the rod with one hand and hold the lamp body with the other. Slightly rotate the 2500G48L3C -2 lamp body to keep the (A7) and (A8) on the round ball in the same horizontal line.
2. After adjustment, tighten the screws in the metal part with the (P6)M4 wrench, fixed the rod to achieve the purpose of fixing the shape.



Keep the (A7) and (A8) in the same horizontal line

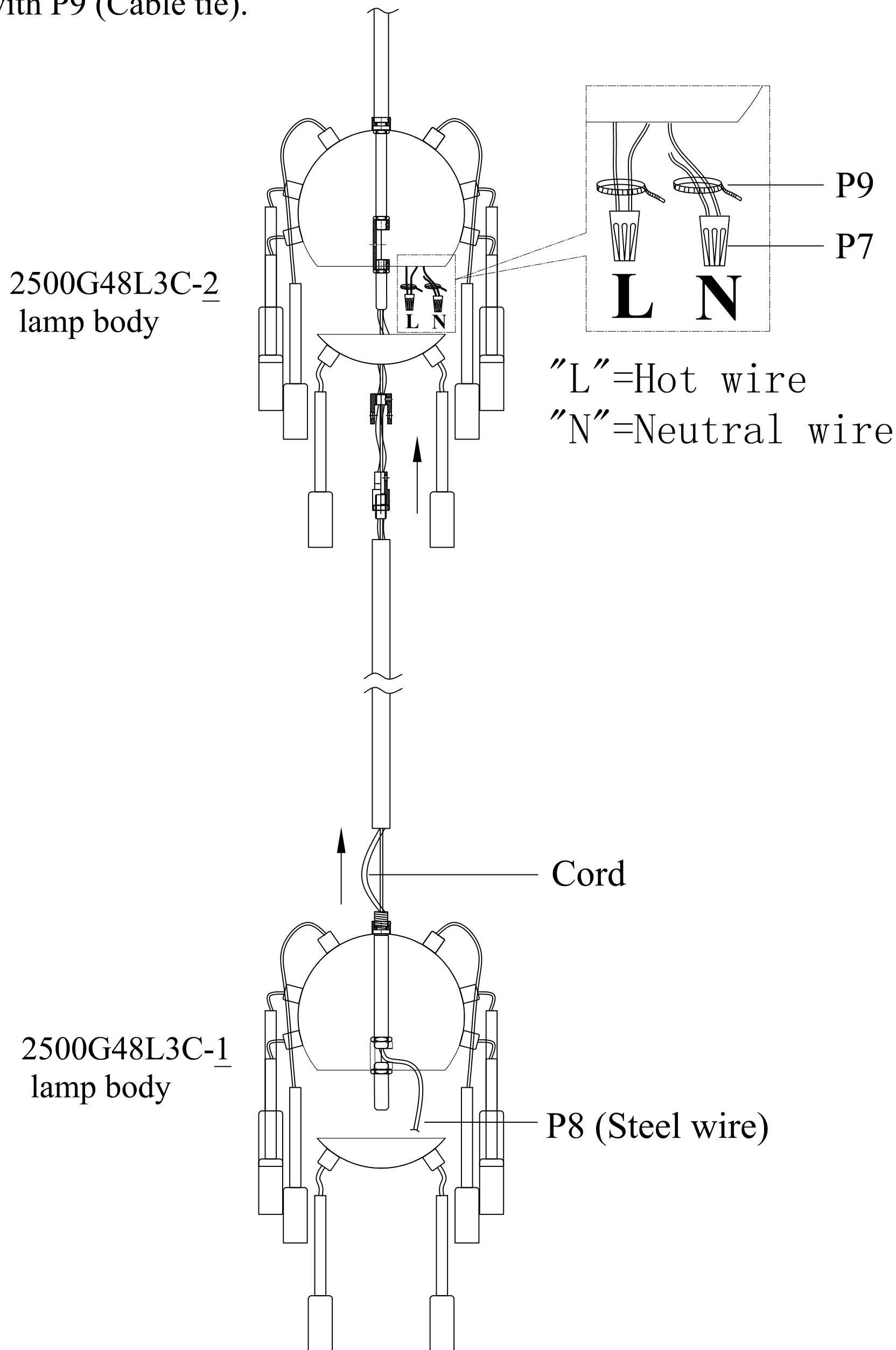
2500G48L3C

- ⑧ :As shown in below picture, pass the P8 (steel wire) through the 2500G48L3C-2 lamp body and then through the ball cover, Cardan joint-1, Cardan joint-2 and rod in turn. (Rod length please adjust according to your own desired length). Twist off the 2500G48L3C-1 lamp body (nut) and open the ball cover. Then pass the steel wire through the metal bracket in 2500G48L3C-1.



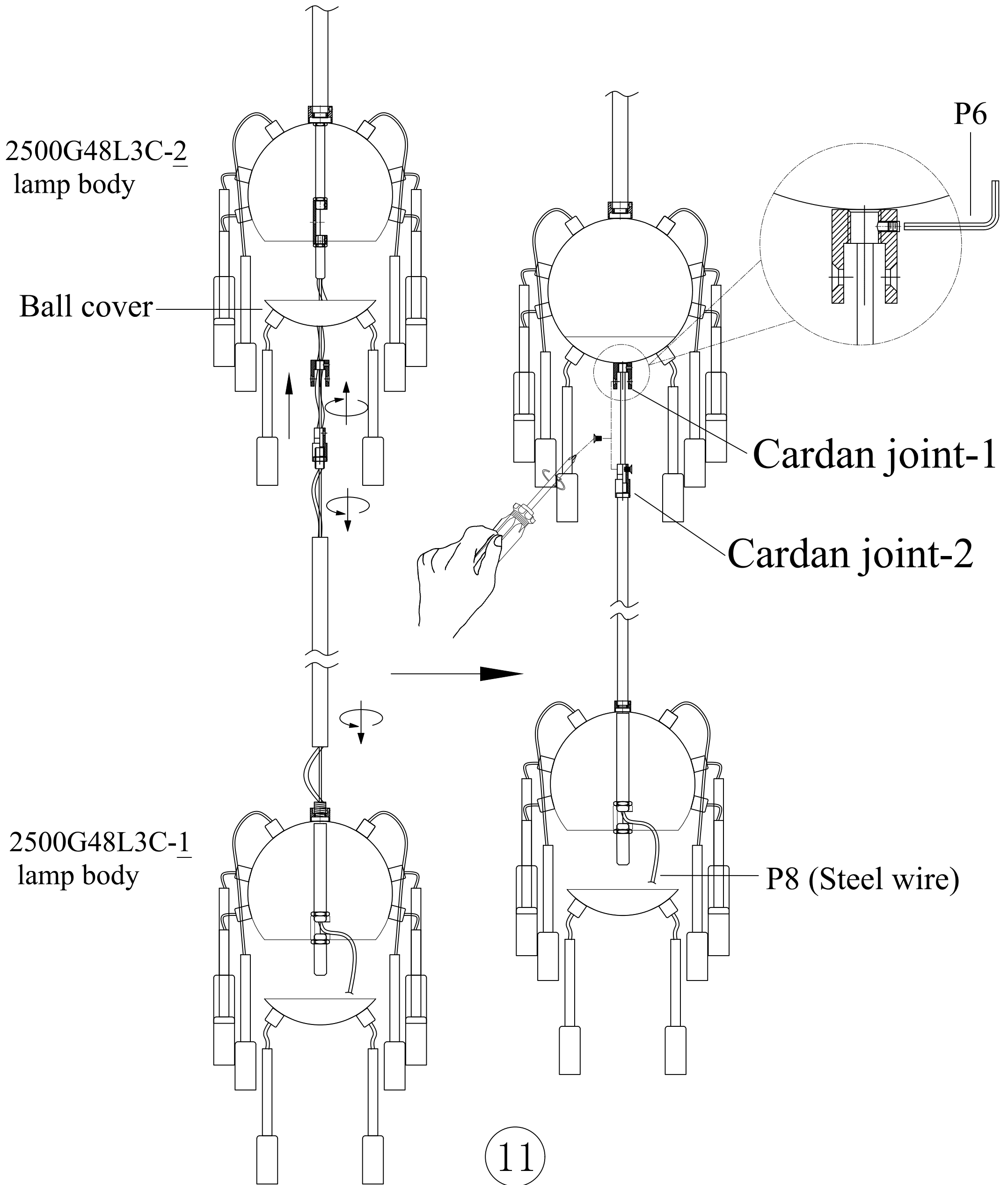
2500G48L3C

- ⑨:Pass the cord of the 2500G48L3C-1 lamp body into the 2500G48L3C-2 lamp body as shown in the below figure. Find the wiring cover in the lamp body, connect the cords of the two lamp bodies together, and then tie the two cords tightly with P9 (Cable tie).



2500G48L3C

⑩: Tighten the ball cover with the Cardan joint 1, then tighten the screws in the upper hole of the Cardan joint 1 with the (P6)M4 wrench. Slowly plug the excess wire into the 2500G48L3C-3 lamp body, and finally connect the Cardan joint-1 and Cardan joint-2 with 2 screws (for safety, all the teeth of the screws need to be twisted in).

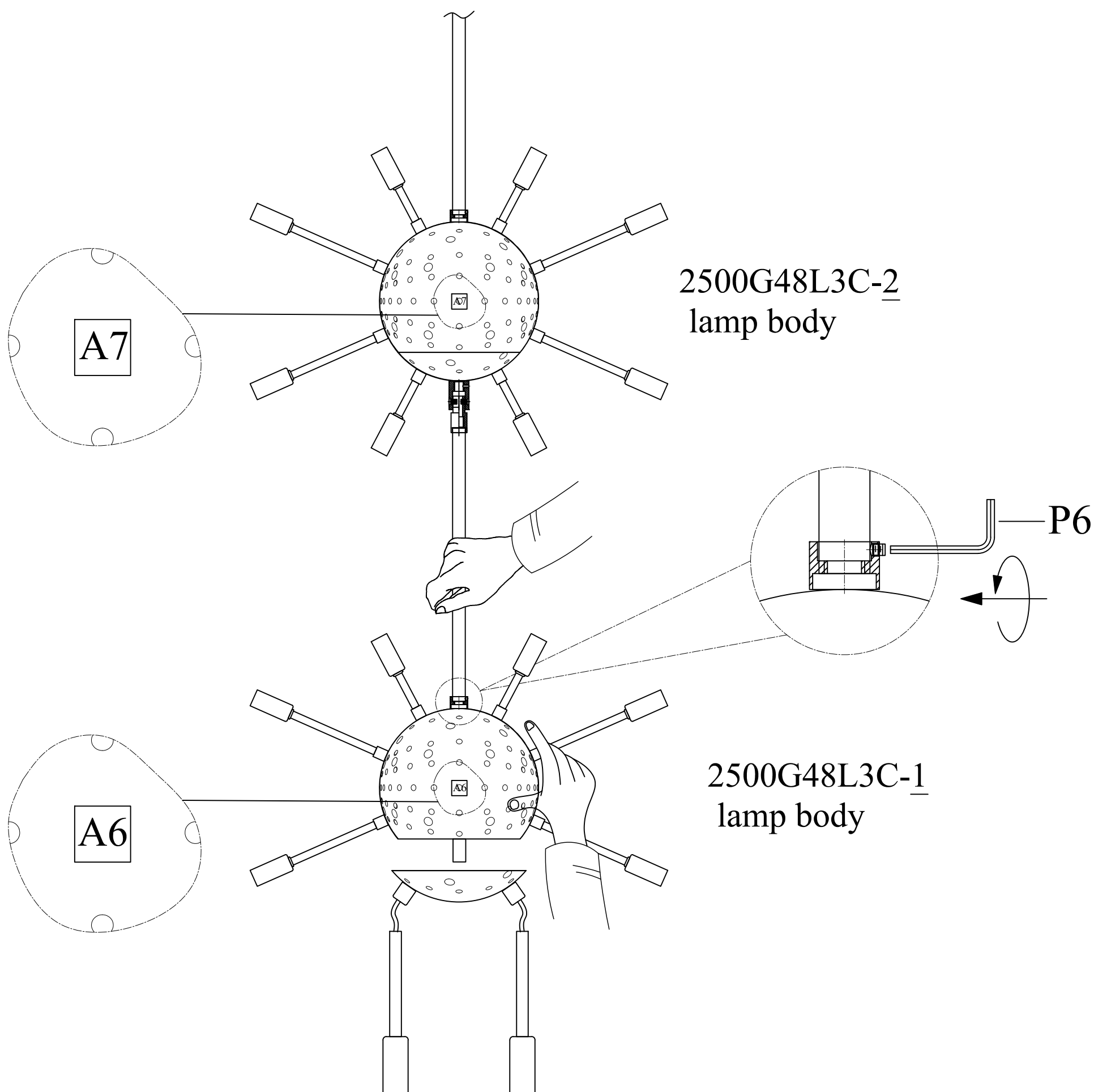


2500G48L3C

⑪ :Method of adjusting the lamp body:

1.Hold the rod with one hand and hold the lamp body with the other. Slightly rotate the 2500G48L3C -2 lamp body to keep the (A7) and (A6) on the round ball in the same horizontal line.

2.After adjustment, tighten the screws in the metal part with the (P6)M4 wrench, fixed the rod to achieve the purpose of fixing the shape.

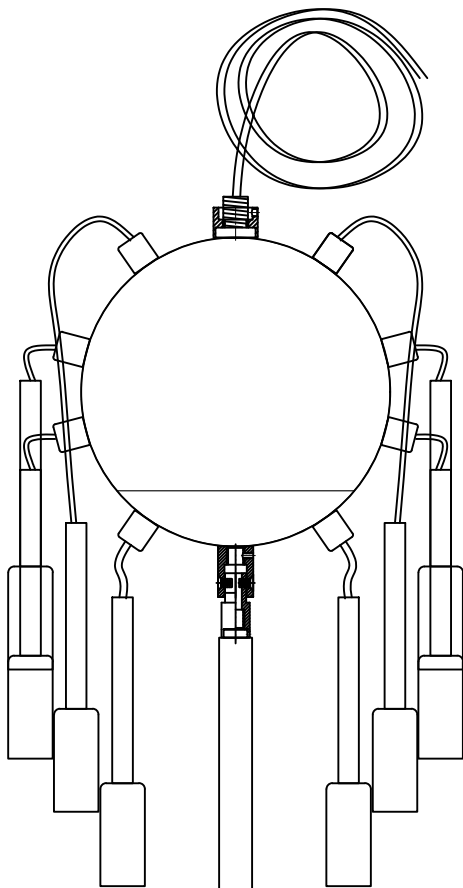


Keep the (A7) and (A6) in the same horizontal line

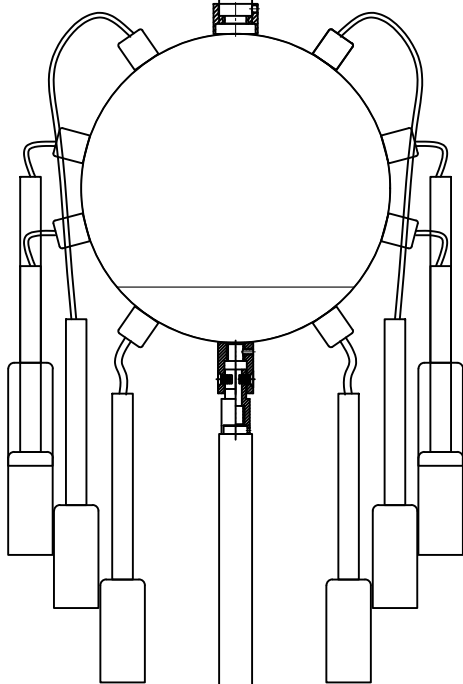
2500G48L3C

⑫ :As shown in below picture, first pull down the excess steel wire !!! Then use P5 (Safety device) to lock the steel wire, roll up the excess steel wire put it into the 2500G48L3C-1 lamp body. Finally, close the ball cover by nut.

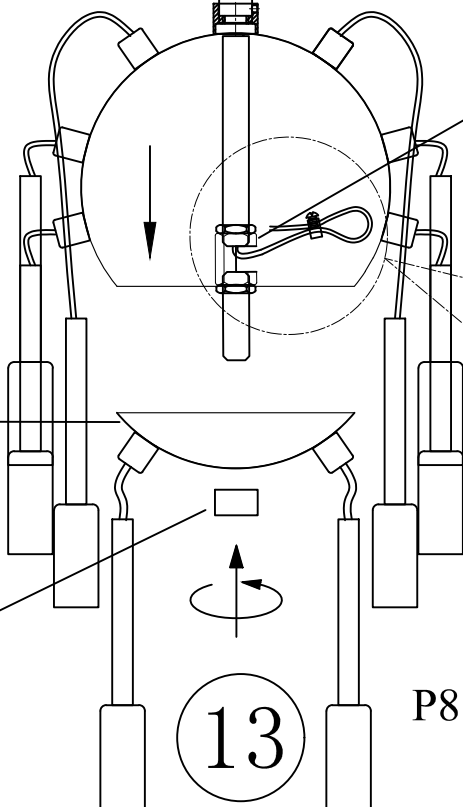
2500G48L3C-3
lamp body



2500G48L3C-2
lamp body



2500G48L3C-1
lamp body



Ball cover

Nut

13



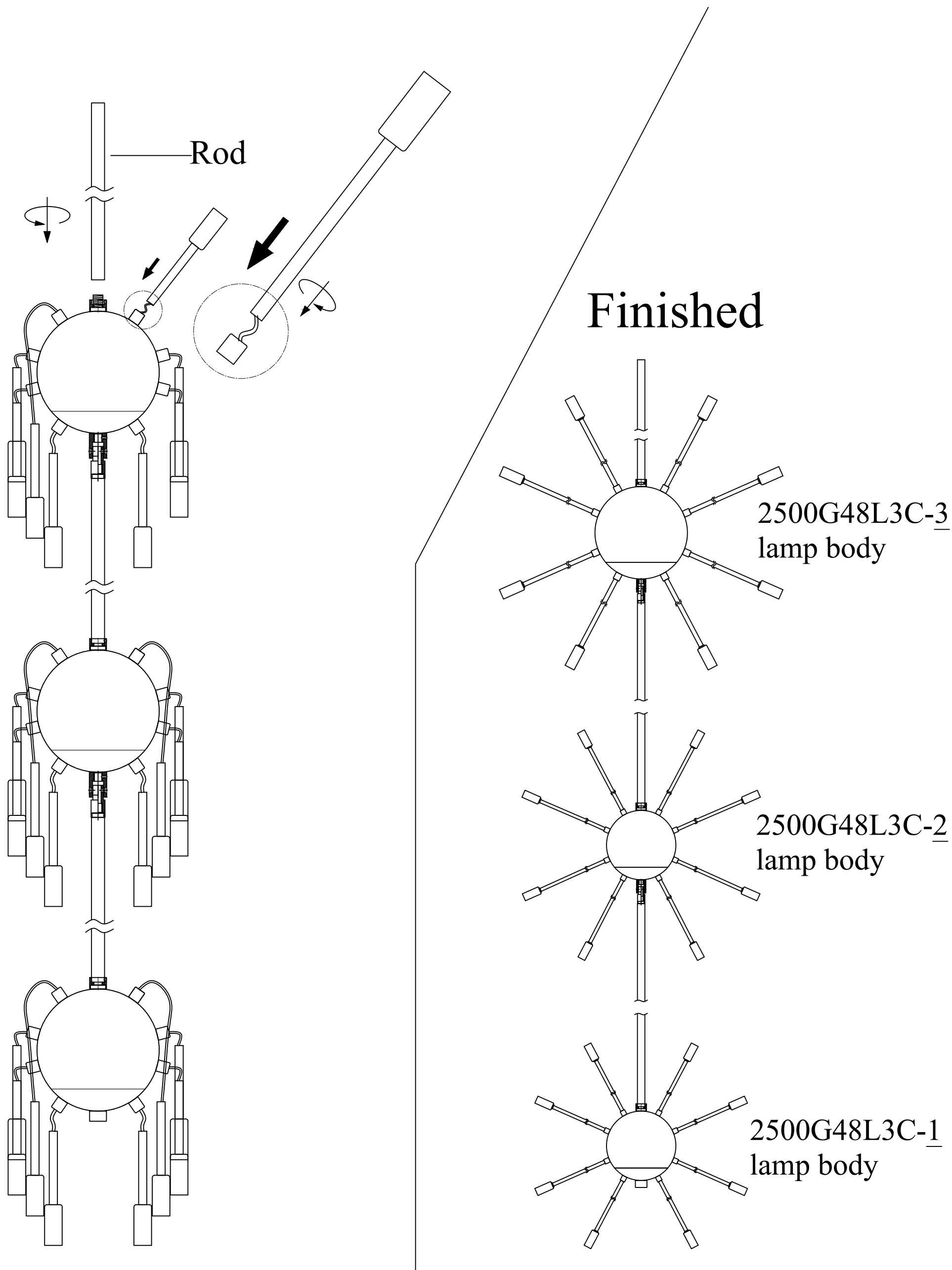
Note: Please pull down the excess steel wire and roll up the excess steel wire!

P8 (Steel wire)

P5 (Safety device)

2500G48L3C

- ⑪: Tighten the lamp holder rod in the corresponding hole of the lamp body.
(Rod length please adjust according to your own desired length).

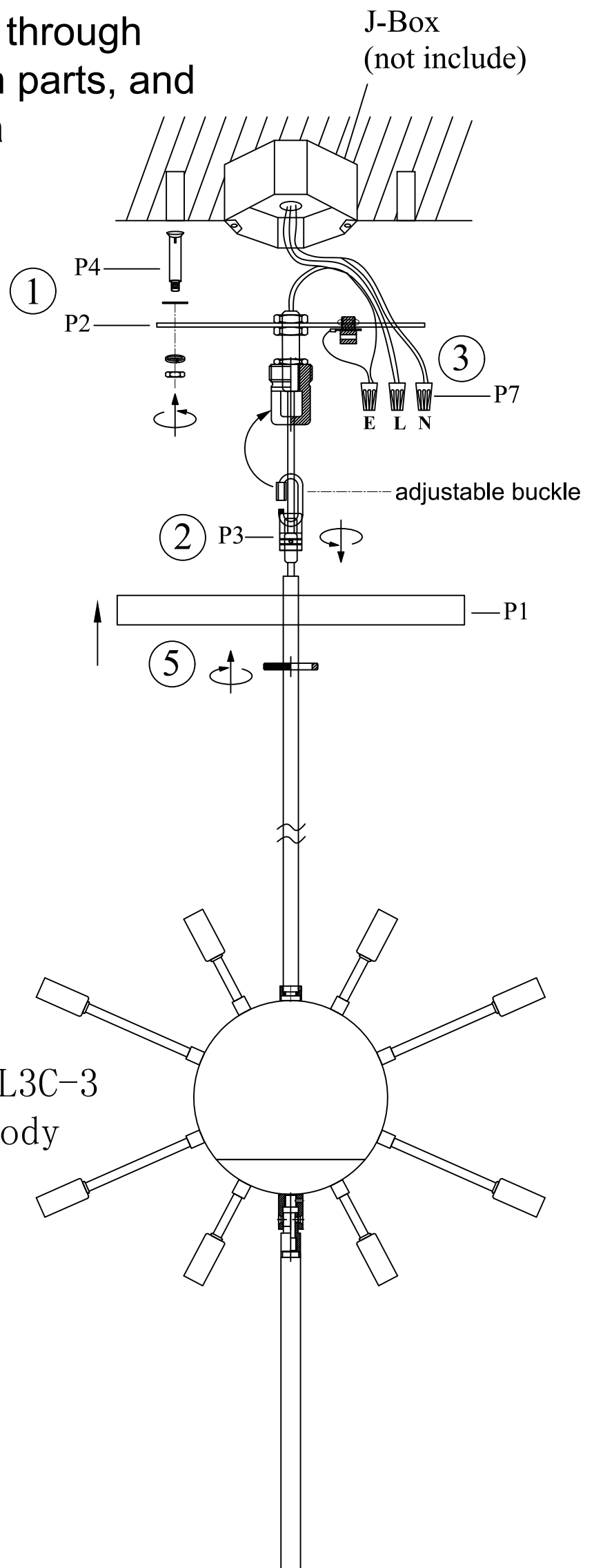
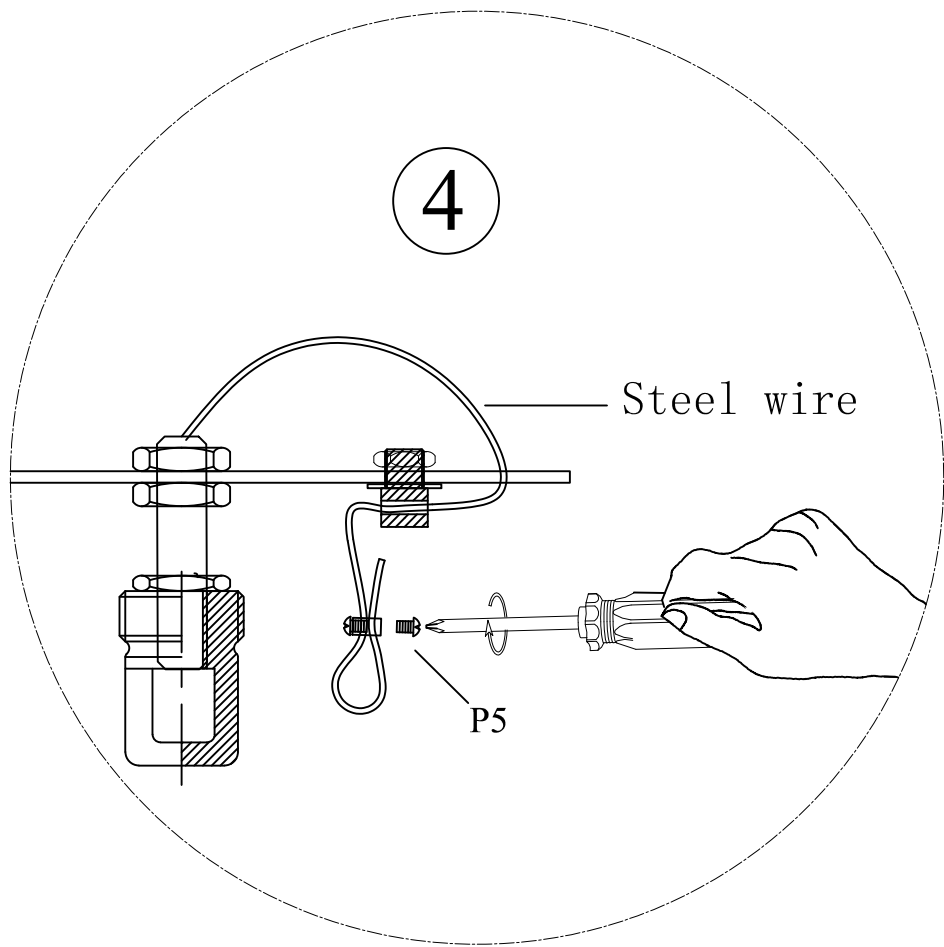


2500G48L3C

Note:Test sockets with bulbs (Max 20W) before dressing the fixture!!!

Step 3 Canopy Instation Instrustion

- ①:Attach the (P2) plate to the ceiling with four (P4) screws.
- ②:Twist (P3) to the rod of the 2500G48L3C-3 lamp body, and pass the (P1) suction top plate through the rod, and then use the adjustable buckle to the (P2) hanging plate.
- ③:Thread the power cord under the plate, then wired
- ④:Lead the steel wire under the hanging plate, through the corresponding holes of the cylindrical iron parts, and fix the (P5)safety device and steel wire with a screwdriver according to the picture.
- ⑤:Finally, lock the disc of (P1) with a nut.



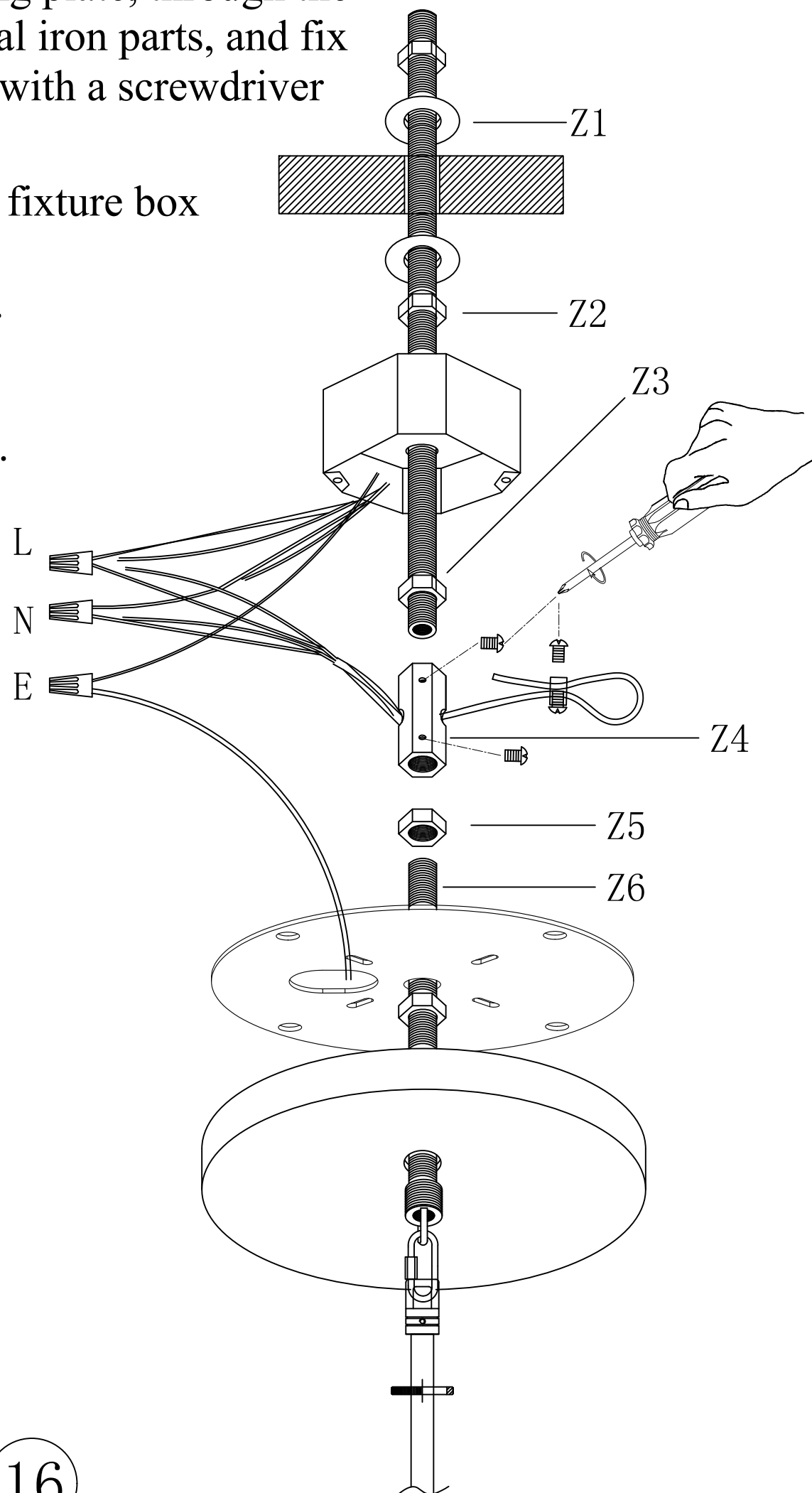
"L"=Hot wire
"N"=Neutral wire
"E"=GND

2500G48L3C

Note: Test sockets with bulbs (Max 20W) before dressing the fixture!!!

Canopy Instation Instrustion

- ①: Drill a 0.7" hole in the ceiling reinforcement to allow a $\frac{5}{8}$ " threaded rod to pass through.
- ②: Attach the electrical box to the ceiling reinforcement and pass the $\frac{5}{8}$ " threaded rod through the box and secure it to the heavy duty hickey.
- ③: Pass the fixture wires and ground wire through the loop, canopy ring, center hole of canopy and the heavy duty hickey.
- ④: Lead the steel wire under the hanging plate, through the corresponding holes of the cylindrical iron parts, and fix the (P5)safety device and steel wire with a screwdriver according to the picture.
- ⑤: Pull ceiling wires down through the fixture box and make connection.
- ⑥: Screw loop only onto threaded pipe.
- ⑦: Hang the fixture on chain.
- ⑧: Secure the canopy with canopy ring.



"L"=Hot wire

"N"=Neutral wire

"E"=GND

2500G48L3C

Note:after you have assembled the three layers of the lamp body, you can proceed to the next assembly!



Step 4

Install the 2500G48L3C-3 crystal first.

When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.

2500G48L3C-3 Crystal PARTS LIST

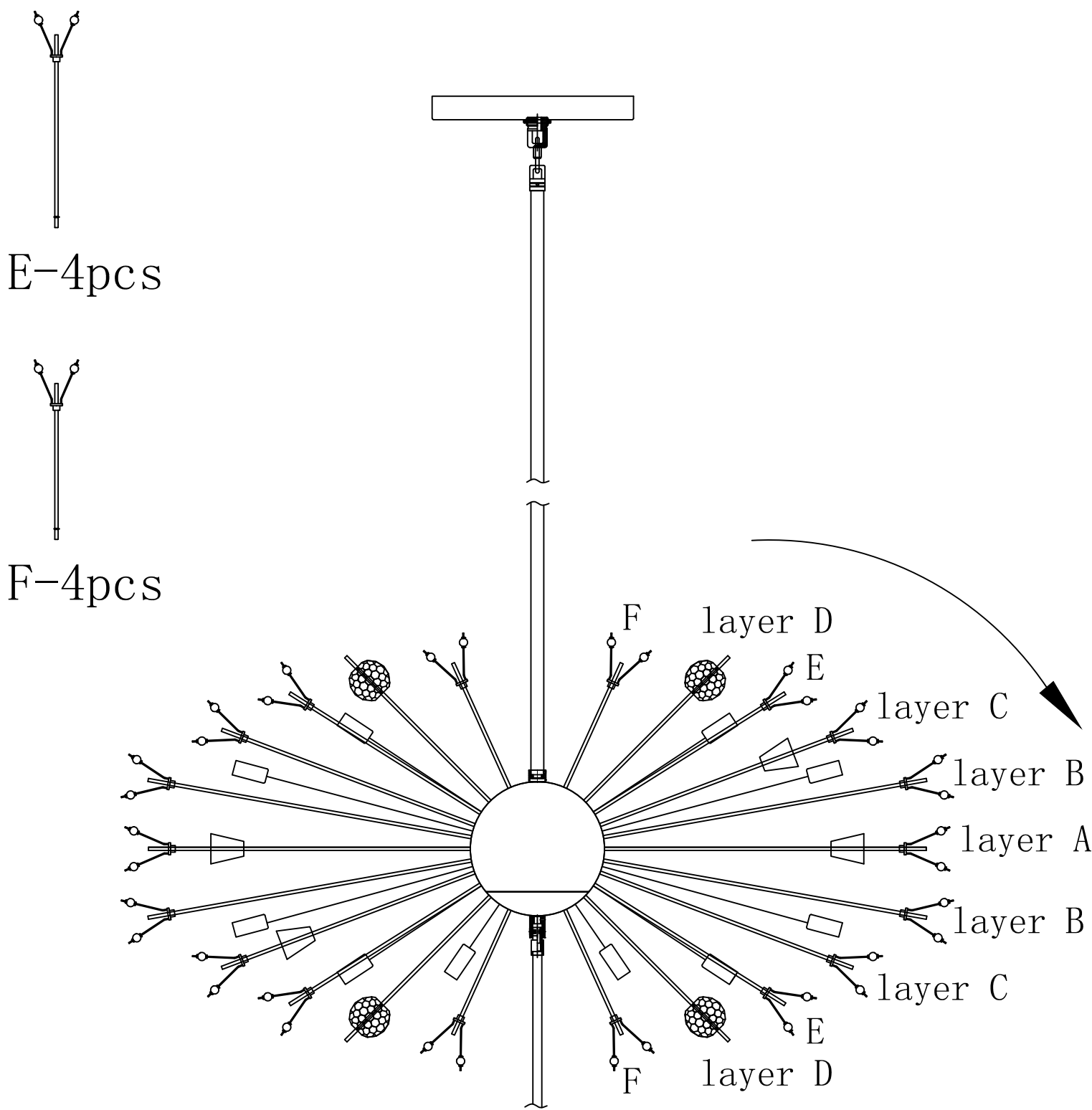
Parts Number	Part	Picture	Description	Qty
P-2500D48C-A1	A1		(Metal bars+Metal Welding flower+Trapezoidal crystal)Length 20.39"	2
P-2500D48C-A2	A2		(Metal bars+Metal Welding flower)Length 19.48"	4
P-2500D48C-A3	A3		(Metal bars+Metal Welding flower)Length 17.90"	4
P-2500D48C-A4	A4		(Metal bars+Metal Welding flower+Trapezoidal crystal)Length 15.27"	4
P-2500D48C-A5	A5		(Metal bars+Metal Welding flower)Length 12.8"	4
P-2500D48C-A6	A6		(Metal bars+Metal Welding flower)Length 10.82"	4
P-2500D48C-A7	A7		(Metal bars+Metal Welding flower)Length 9.64"	4
P-2500D48C-A8	A8		(Metal bars+50# Multi-faceted crystal ball) Length 9.44"	2
P-2500D48C-B1	B1		(Metal bars+Metal Welding flower)Length 19.10"	4
P-2500D48C-B2	B2		(Metal bars+Metal Welding flower)Length 17.90"	8
P-2500D48C-B3	B3		(Metal bars+Metal Welding flower)Length 15.94"	8
P-2500D48C-B4	B4		(Metal bars+Metal Welding flower+Trapezoidal crystal)Length 13.70"	8
P-2500D48C-B5	B5		(Metal bars+50# Multi-faceted crystal ball) Length 11.81"	8
P-2500D48C-B6	B6		(Metal bars+Metal Welding flower)Length 9.64"	8
P-2500D48C-B7	B7		(Metal bars+Metal Welding flower)Length 9.25"	4
P-2500D48C-C1	C1		(Metal bars+Metal Welding flower+Trapezoidal crystal)Length 17.24"	4
P-2500D48C-C2	C2		(Metal bars+Metal Welding flower)Length 15.94"	8
P-2500D48C-C3	C3		(Metal bars+50# Multi-faceted crystal ball) Length 14.56"	8
P-2500D48C-C4	C4		(Metal bars+Metal Welding flower)Length 11.61"	8
P-2500D48C-C5	C5		(Metal bars+Metal Welding flower)Length 9.64"	8
P-2500D48C-C6	C6		(Metal bars+Metal Welding flower+Trapezoidal crystal)Length 9.37"	4
P-2500D48C-D1	D1		(Metal bars+50# Multi-faceted crystal ball) Length 13.00"	4
P-2500D48C-D2	D2		(Metal bars+Metal Welding flower)Length 11.22"	8
P-2500D48C-D3	D3		(Metal bars+Metal Welding flower)Length 9.64"	8
P-2500D48C-D4	D4		(Metal bars+50# Multi-faceted crystal ball) Length 9.84"	4
P-2500D48C-E	E		(Metal bars+Metal Welding flower)Length 14.76"	4
P-2500D48C-F	F		(Metal bars+Metal Welding flower)Length 10.00"	4

2500G48L3C



2500G48L3C-3 Crystal Dressing Diagram

When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.



1. First find the holes corresponding to E, F, and twist on the crystals corresponding to E, F.

Note: To facilitate your installation, install the crystal from top to bottom.

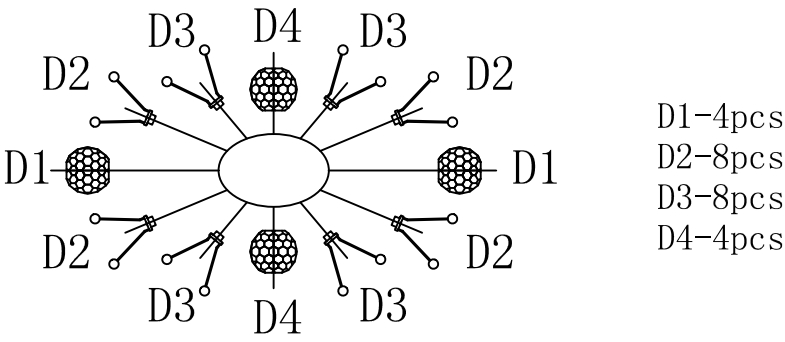
2500G48L3C



2500G48L3C-3 Crystal Dressing Diagram

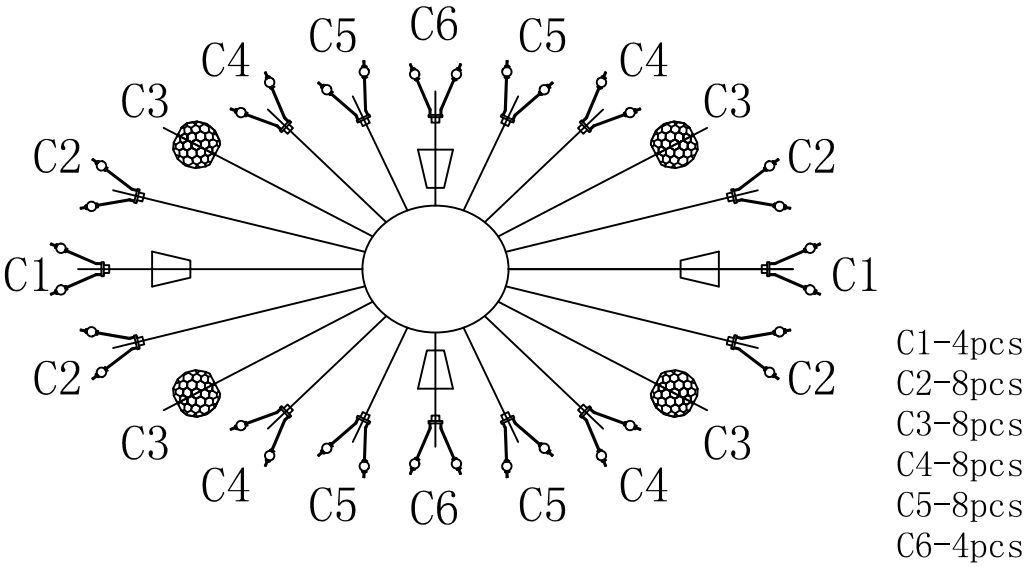
When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.

2.First find the holes corresponding to D1, and screw on the crystals corresponding to D1, and install the crystals in the order of D1-D4.



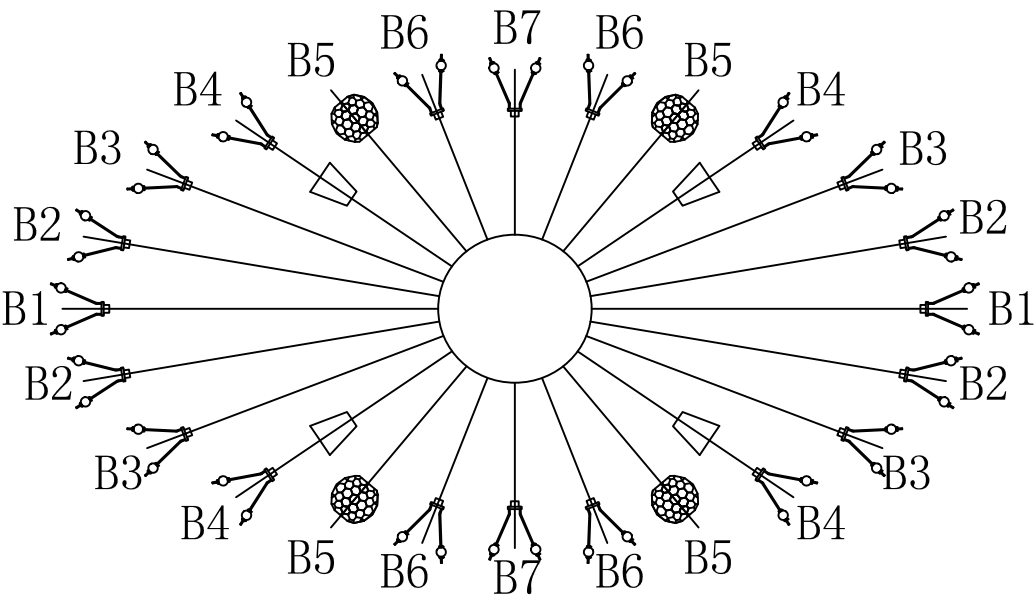
layer D Installation diagram

3.First find the holes corresponding to C1, and screw on the crystals corresponding to C1, and install the crystals in the order of C1-C6.



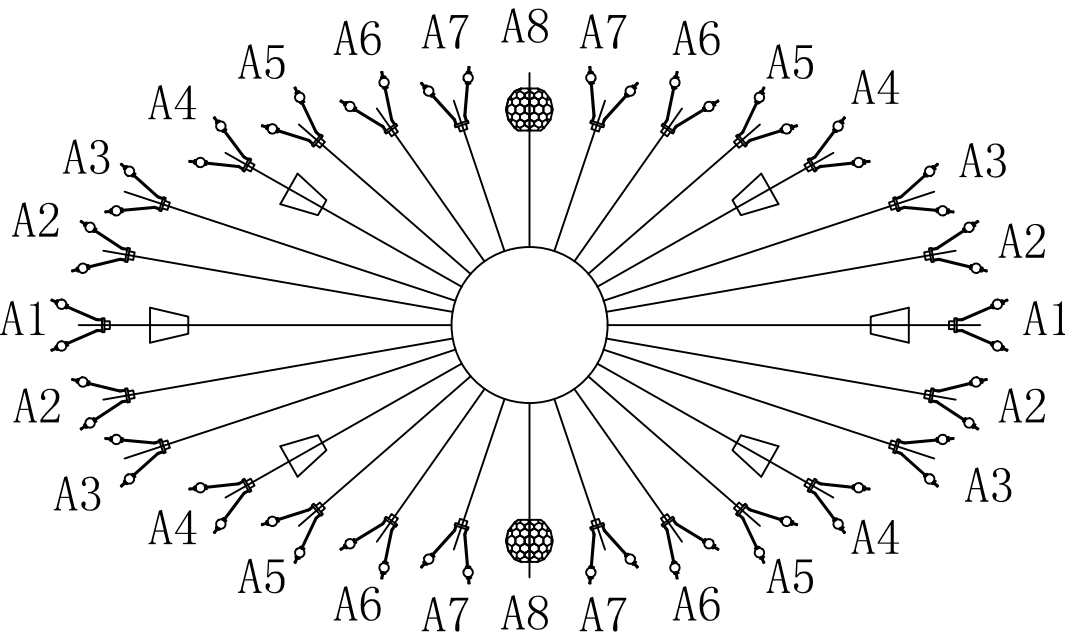
layer C Installation diagram

4.First find the holes corresponding to B1, and screw on the crystals corresponding to B1, and install the crystals in the order of B1-B7.



layer B Installation diagram

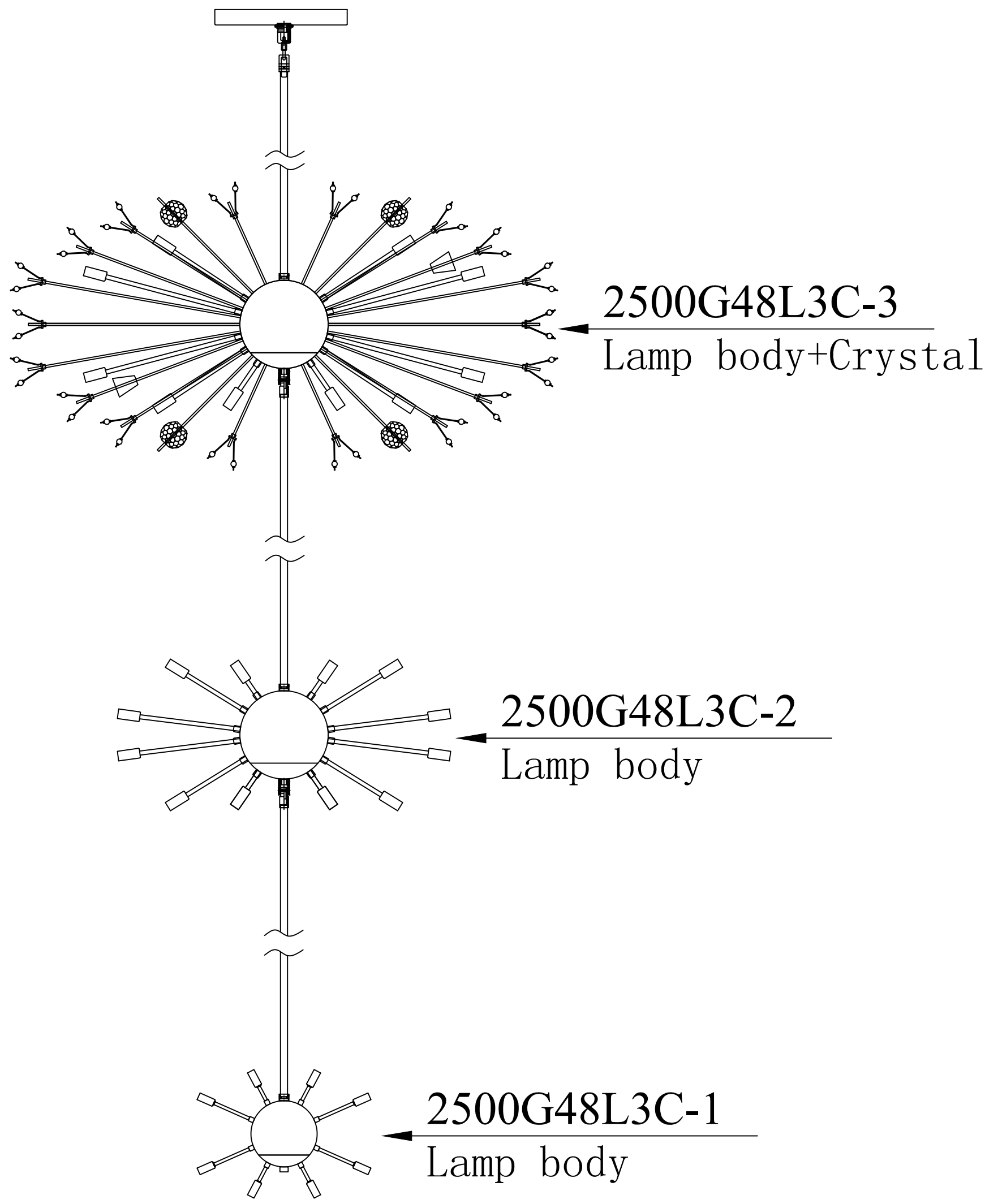
5.First find the holes corresponding to A1, and screw on the crystals corresponding to A1, and install the crystals in the order of A1-A8.



layer A Installation diagram

2500G48L3C

Congratulations, you have completed the installation of 2500G48L3C-3 lamp body and crystal.



2500G48L3C

Note:after you have assembled the 2500G48L3C-3 lamp body and crystal , you can proceed to the next assembly!

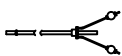
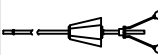
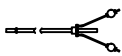
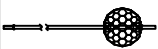
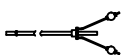
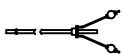
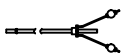
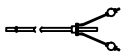
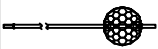
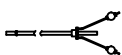
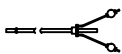
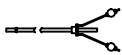
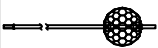
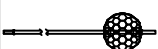
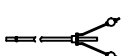
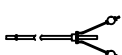
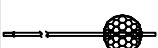
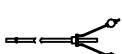
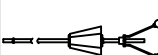
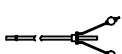
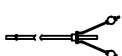
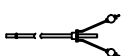
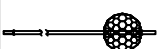
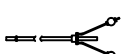
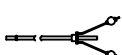


Step 5

Install the 2500G48L3C-2 crystal .

When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.

2500G48L3C-2 Crystal PARTS LIST

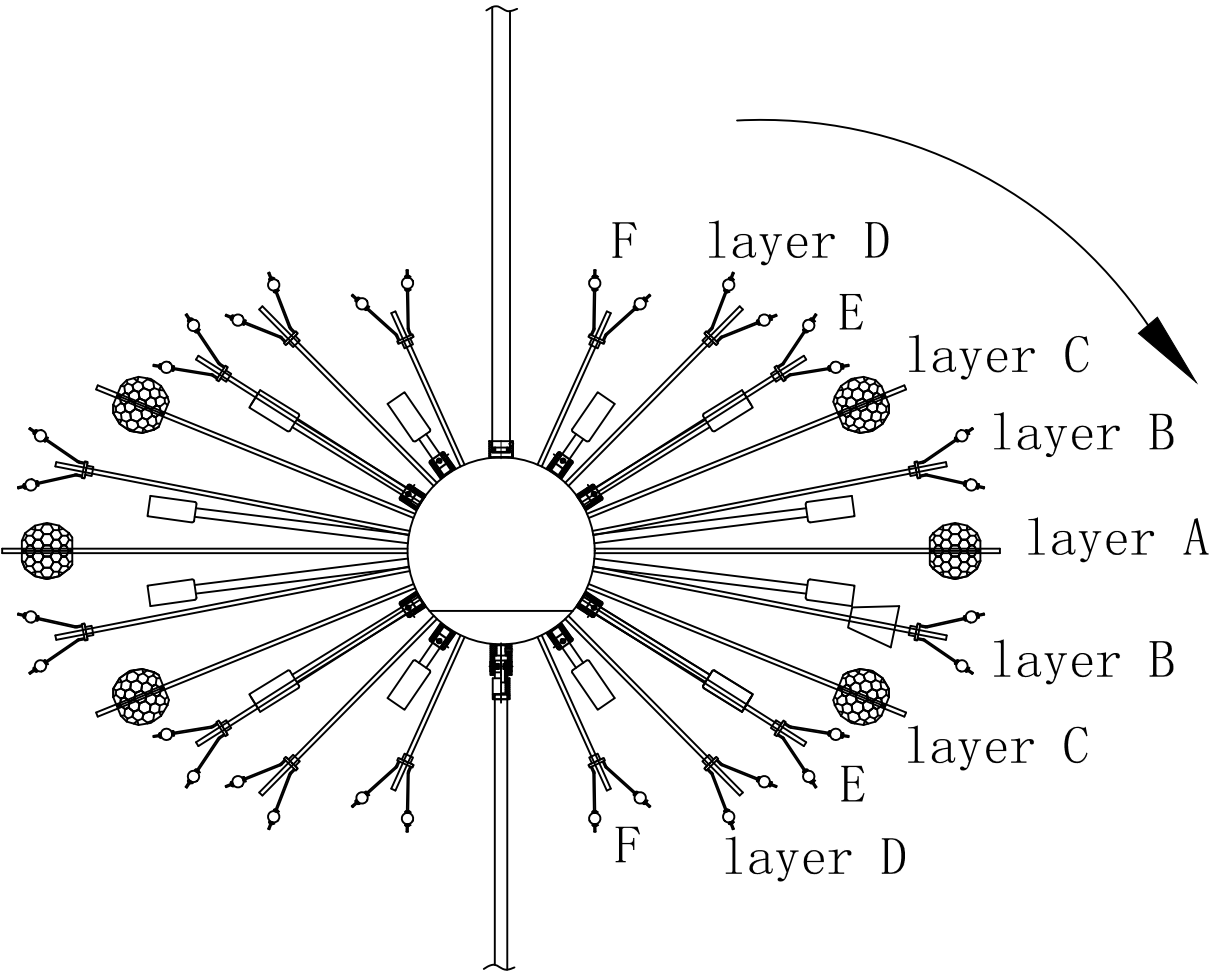
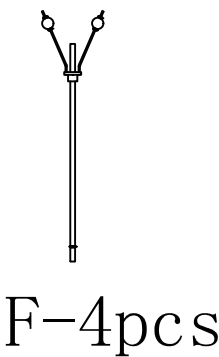
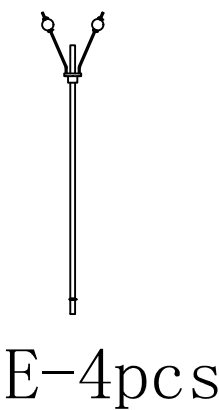
Parts Number	Part	Picture	Description	Qty
P-2500D42C-A1	A1		(Metal bars+50# Multi-faceted crystal ball) Length 18.11"	2
P-2500D42C-A2	A2		(Metal bars+Metal Welding flower)Length 16.33"	4
P-2500D42C-A3	A3		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 14.48"	4
P-2500D42C-A4	A4		(Metal bars+Metal Welding flower)Length 12"	4
P-2500D42C-A5	A5		(Metal bars+50# Multi-faceted crystal ball) Length 10.63"	4
P-2500D42C-A6	A6		(Metal bars+Metal Welding flower)Length 8.45"	4
P-2500D42C-A7	A7		(Metal bars+Metal Welding flower)Length 8.07"	2
P-2500D42C-B1	B1		(Metal bars+Metal Welding flower)Length 16.73"	4
P-2500D42C-B2	B2		(Metal bars+Metal Welding flower)Length 15.55"	8
P-2500D42C-B3	B3		(Metal bars+50# Multi-faceted crystal ball) Length 14.56"	8
P-2500D42C-B4	B4		(Metal bars+Metal Welding flower)Length 11.61"	8
P-2500D42C-B5	B5		(Metal bars+Metal Welding flower)Length 9.64"	8
P-2500D42C-B6	B6		(Metal bars+Metal Welding flower)Length 8.46"	8
P-2500D42C-B7	B7		(Metal bars+50# Multi-faceted crystal ball) Length 8.66"	4
P-2500D42C-C1	C1		(Metal bars+50# Multi-faceted crystal ball) Length 15.35"	4
P-2500D42C-C2	C2		(Metal bars+Metal Welding flower)Length 13.58"	8
P-2500D42C-C3	C3		(Metal bars+Metal Welding flower)Length 11.61"	8
P-2500D42C-C4	C4		(Metal bars+50# Multi-faceted crystal ball) Length 10.63"	8
P-2500D42C-C5	C5		(Metal bars+Metal Welding flower)Length 8.46"	8
P-2500D42C-C6	C6		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 8.18"	4
P-2500D42C-D1	D1		(Metal bars+Metal Welding flower)Length 10.82"	4
P-2500D42C-D2	D2		(Metal bars+Metal Welding flower)Length 9.64"	8
P-2500D42C-D3	D3		(Metal bars+Metal Welding flower)Length 8.46"	8
P-2500D42C-D4	D4		(Metal bars+50# Multi-faceted crystal ball) Length 8.66"	4
P-2500D42C-E	E		(Metal bars+Metal Welding flower)Length 12.79"	4
P-2500D42C-F	F		(Metal bars+Metal Welding flower)Length 8.85"	4

2500G48L3C



2500G48L3C-2 Crystal Dressing Diagram

When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.



1. First find the holes corresponding to E, F, and screw on the crystals corresponding to E, F.

Note: To facilitate your installation, install the crystal from top to bottom.

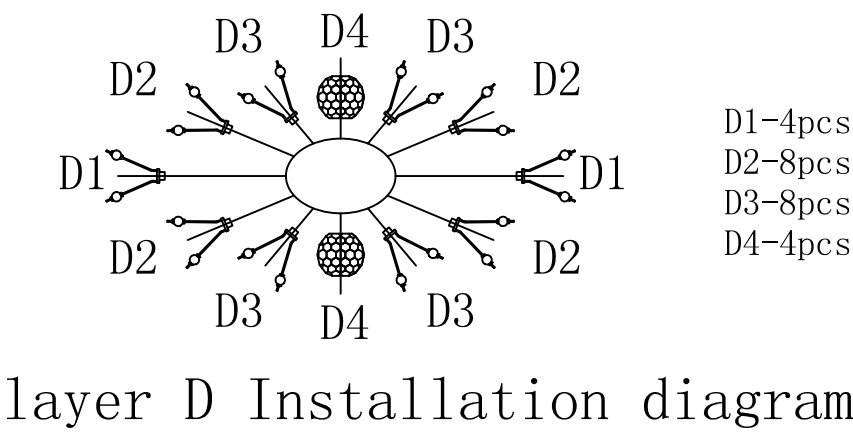
2500G48L3C



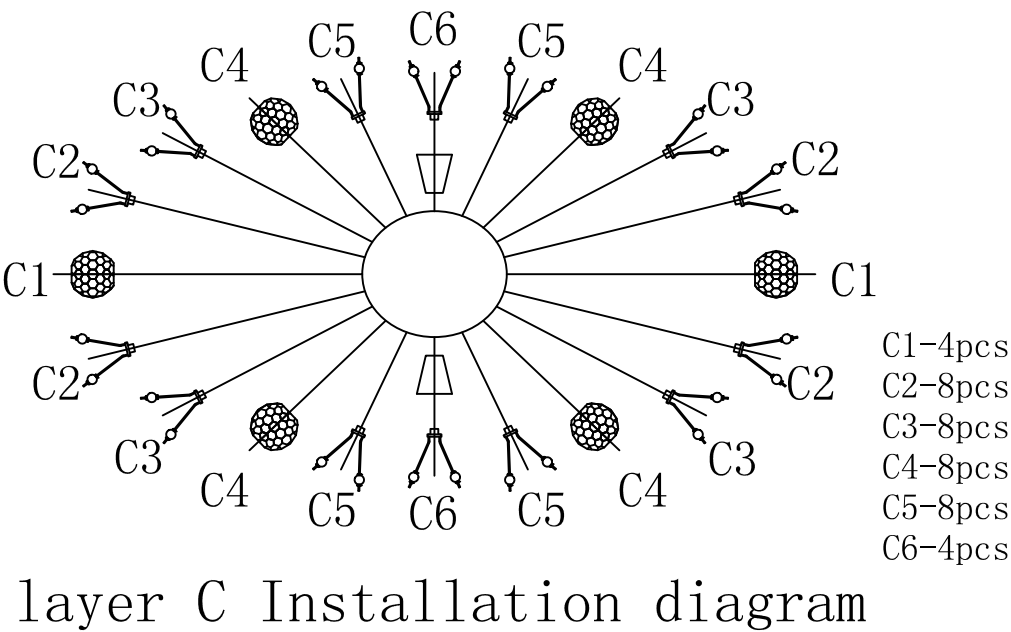
2500G48L3C-2 Crystal Dressing Diagram

When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.

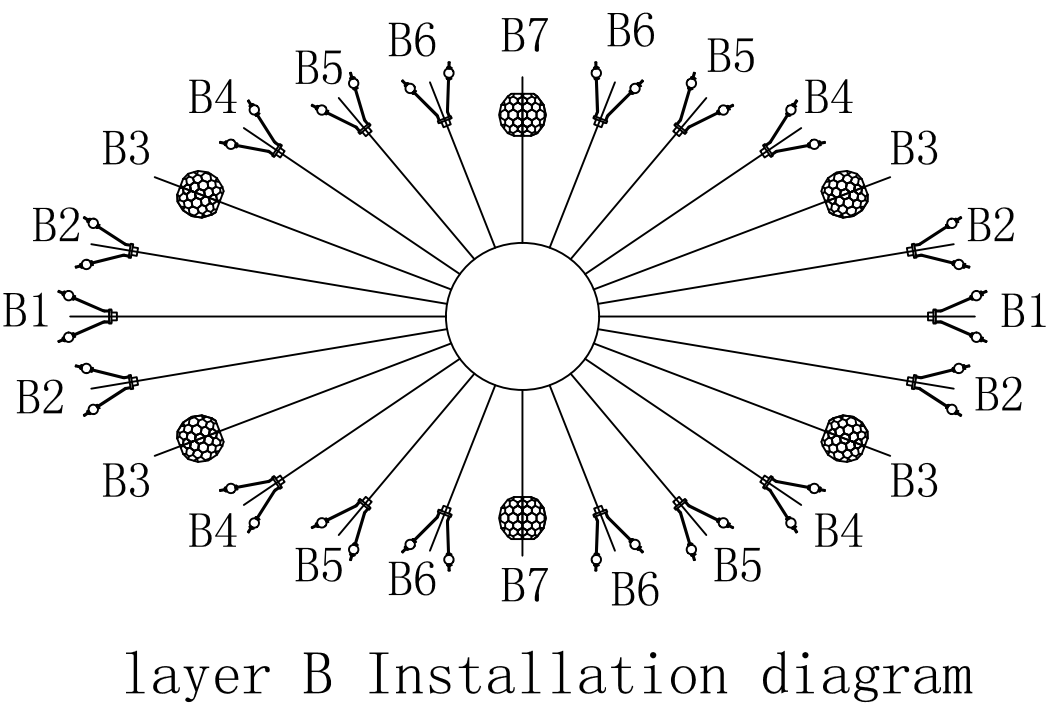
2.First find the holes corresponding to D1, and screw on the crystals corresponding to D1, and install the crystals in the order of D1-D4.



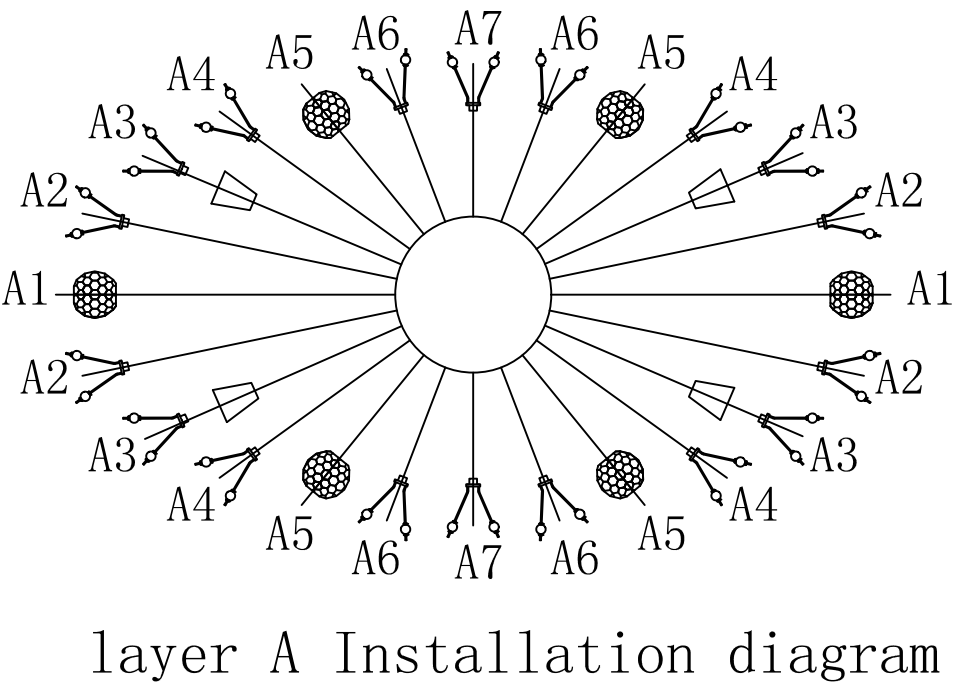
3.First find the holes corresponding to C1, and screw on the crystals corresponding to C1, and install the crystals in the order of C1-C6.



4.First find the holes corresponding to B1, and screw on the crystals corresponding to B1, and install the crystals in the order of B1-B7.

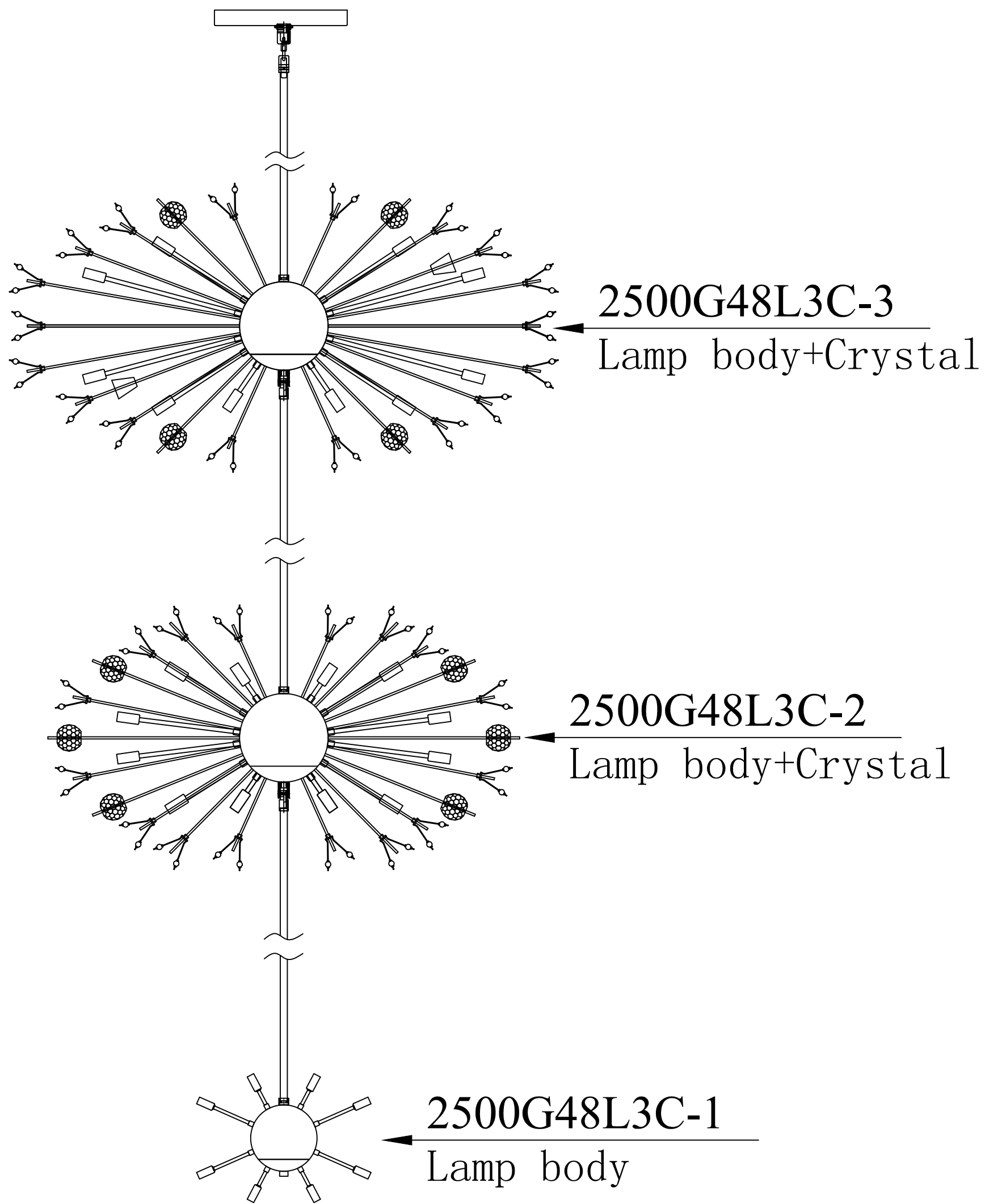


5.First find the holes corresponding to A1, and screw on the crystals corresponding to A1, and install the crystals in the order of A1-A7.



2500G48L3C

Congratulations, you have completed the installation of 2500G48L3C-2 lamp body and crystal.



2500G48L3C

Note:after you have assembled the 2500G48L3C-2 lamp body and crystal , you can proceed to the next assembly!

Step 6

Install the 2500G48L3C-1 crystal .

When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.



2500G48L3C-1 Crystal PARTS LIST

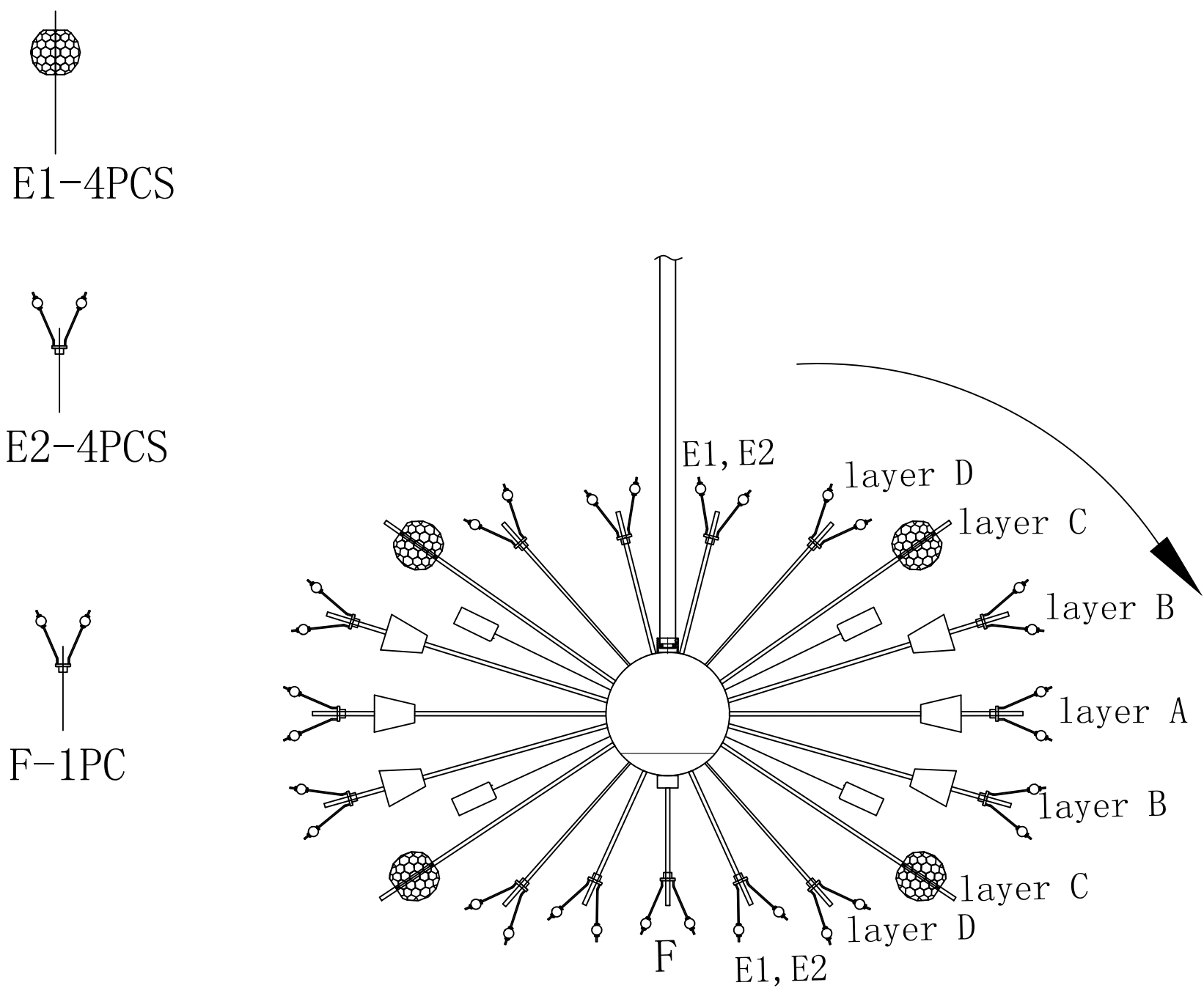
Parts Number	Part	Picture	Description	Qty
P-2500D36C-A1	A1		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 15.67"	2
P-2500D36C-A2	A2		(Metal bars+Metal Welding flower)Length 14.76"	4
P-2500D36C-A3	A3		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 12.51"	4
P-2500D36C-A4	A4		(Metal bars+50# Multi-faceted crystal ball) Length 11.02"	4
P-2500D36C-A5	A5		(Metal bars+Metal Welding flower)Length 8.85"	4
P-2500D36C-A6	A6		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 8.18"	2
P-2500D36C-B1	B1		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 14.48"	4
P-2500D36C-B2	B2		(Metal bars+Metal Welding flower)Length 13.18"	8
P-2500D36C-B3	B3		(Metal bars+50# Multi-faceted crystal ball) Length 12.6"	8
P-2500D36C-B4	B4		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 10.15"	8
P-2500D36C-B5	B5		(Metal bars+Metal Welding flower)Length 8.85"	8
P-2500D36C-B6	B6		(Metal bars+Metal Welding flower)Length 8.46"	4
P-2500D36C-C1	C1		(Metal bars+50# Multi-faceted crystal ball) Length 13"	4
P-2500D36C-C2	C2		(Metal bars+Metal Welding flower)Length 11.22"	8
P-2500D36C-C3	C3		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 10.15"	8
P-2500D36C-C4	C4		(Metal bars+Metal Welding flower)Length 8.85"	8
P-2500D36C-C5	C5		(Metal bars+50# Multi-faceted crystal ball) Length 9.05"	4
P-2500D36C-D1	D1		(Metal bars+Metal Welding flower)Length 10.03"	4
P-2500D36C-D2	D2		(Metal bars+Metal Welding flower +Trapezoidal crystal)Length 9.37"	8
P-2500D36C-D3	D3		(Metal bars+Metal Welding flower)Length 8.46"	4
P-2500D36C-E1	E1		(Metal bars+50# Multi-faceted crystal ball) Length 9.44"	4
P-2500D36C-E1	E2		(Metal bars+Metal Welding flower)Length 8.85"	4
P-2500D36C-F	F		(Metal bars+Metal Welding flower)Length 8.07"	1

2500G48L3C



2500G48L3C-1 Crystal Dressing Diagram

When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.



1. First find the holes corresponding to E1,E2,F, and screw on the crystals corresponding to E1,E2,F.

Note: To facilitate your installation, install the crystal from top to bottom.

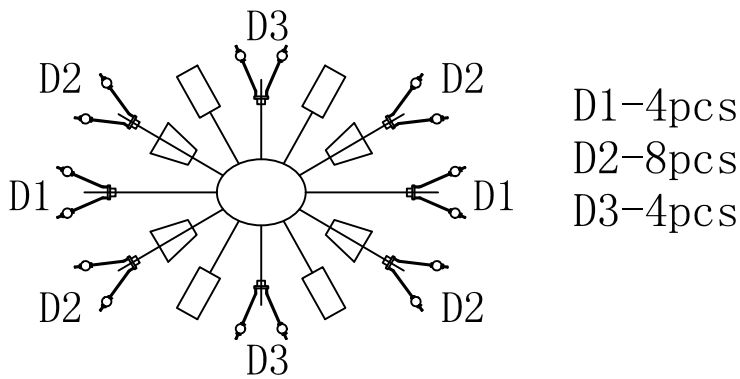
2500G48L3C



2500G48L3C-1 Crystal Dressing Diagram

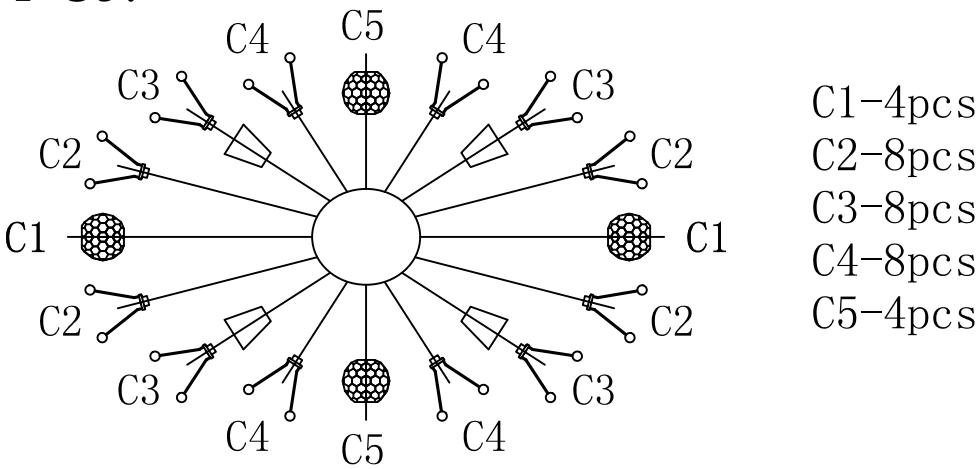
When dressing the chandelier with the crystals please remember to wear either rubber or cotton gloves. So as to prevent any damage or smudging on the crystals.

2.First find the holes corresponding to D1, and screw on the crystals corresponding to D1, and install the crystals in the order of D1-D3.



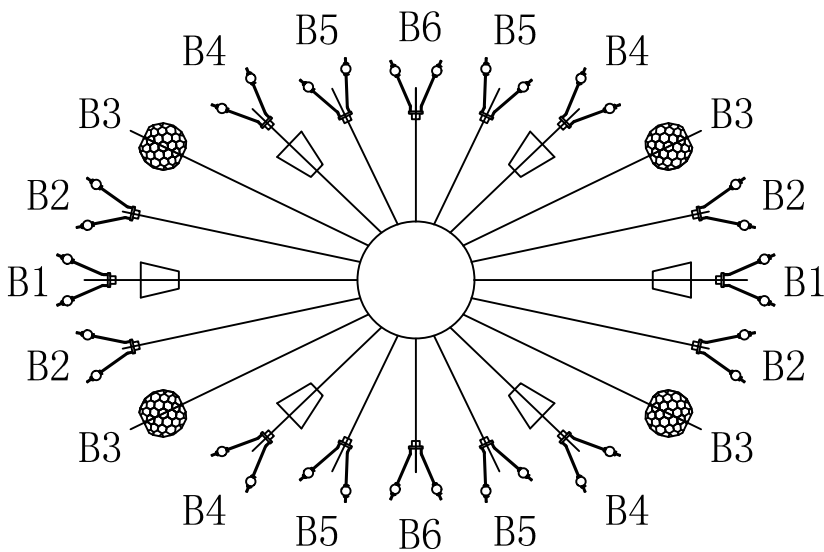
layer D Installation diagram

3.First find the holes corresponding to C1, and screw on the crystals corresponding to C1, and install the crystals in the order of C1-C5.



layer C Installation diagram

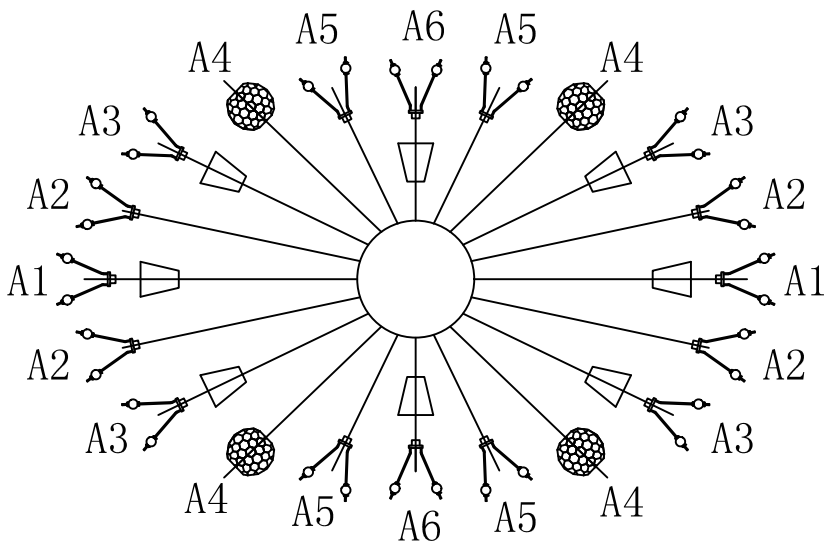
4.First find the holes corresponding to B1, and screw on the crystals corresponding to B1, and install the crystals in the order of B1-B6.



layer B Installation diagram

B1-4pcs
B2-8pcs
B3-8pcs
B4-8pcs
B5-8pcs
B6-4pcs

5.First find the holes corresponding to A1, and screw on the crystals corresponding to A1, and install the crystals in the order of A1-A6.

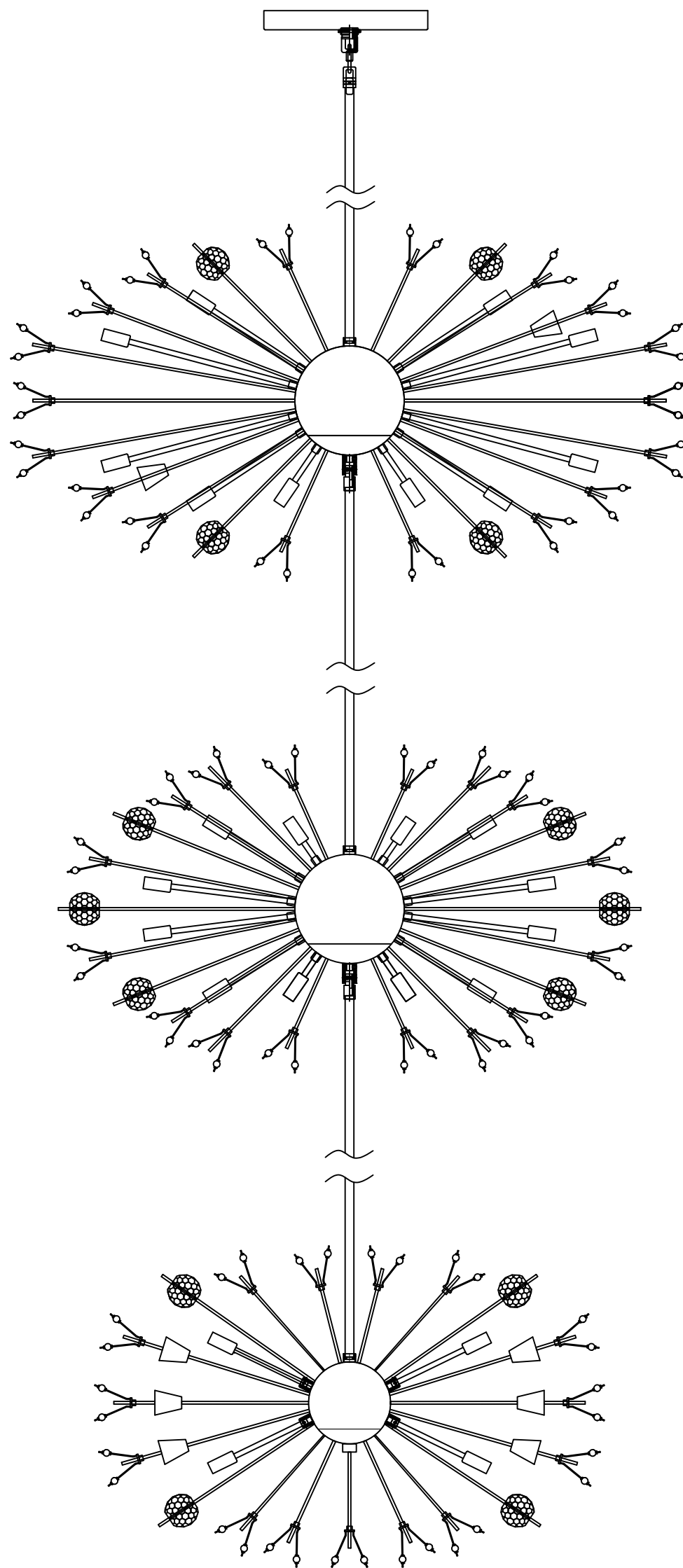


layer A Installation diagram

A1-2pcs
A2-4pcs
A4-4pcs
A3-4pcs
A5-4pcs
A6-2pcs

2500G48L3C

Congratulations, you have completed the installation of the three layers of lamp body and crystal.



Congratulations !

You are now done installing your
Elegant Lighting fixture. Sit back
and admire each crystal as it will
become the statement piece for
your room/house.

Thank you.

Cleaning and Maintenance of Chandelier Frame

The finish on our chandelier frames and fixture frames is protected by a durable coating of lacquer. To clean, use a clean soft, dry cloth. Do not use any metal polishes, cleaners, abrasives or any substance which could remove the protective finish. Failure to follow these instructions automatically voids the guarantee.

Cleaning and Maintenance of Crystals

Wet a soft cotton fabric in clean warm water and wipe gently, then polish with a dry soft cotton fabric.

To Order Crystal Replacement Parts

Should you require replacement crystals or pins (the metal connectors attaching the crystals), contact the store where the product was purchased or contact us . For ease of ordering, you may use the original crystal trimming instructions provided with this product and circle the items you wish to order, indicating the quantity by writing the number needed adjacent to the circle . You will be contacted with prices prior to shipment. All orders must be pre-paid.

Elegant Lighting Warranty

The finish and frame of your new chandelier or fixture are warranted for a period of one (1) year from the date of purchase. Our company will, at its option, repair or replace any frame that has a defect in the materials or workmanship during the warranty period. All crystals are guaranteed for their original quality during the life of the chandelier. Breakage is not covered by this warranty.

To make a claim under this warranty, contact our customer service department.

A written return authorization form will be sent to you with specific instructions.

Returns and Conditions of Warranty

Returns must be pre-authorized by contacting our customer service department .Returns will only be accepted with a written return merchandise authorization and return shipping charges pre-paid. We reserve the right to inspect all returned merchandise to fully determine the nature of any defect. This guarantee shall not apply to any product that has been changed, altered or otherwise modified, nor shall it apply to any product that has been repaired or altered by anyone other than a pre-authorized facility. We will not be responsible for any breakage or damages incurred during transit, nor for crystal parts or metal frame part that have been subject to misuse, negligence, accident or inappropriate handling. Also, we will not be held responsible for damage incurred during improper installation or wiring by others, nor for damages resulting from a failure to follow the recommended maintenance or installation procedures. This guarantee is issued in lieu of any and all other guaranteed or warranty, whether written or implied and any and all other obligations or liabilities. Further, we neither authorize nor permit any other person or firm to assume for us, any liability in connection with the sale of our products.